

Navigating to Island Health Provider Profile

Your **Island Health Network login** is required to access the site. You must be logged in to your Island Health account. Provider Profile cannot be accessed from your phone.

[Click here to navigate directly to the Provider Profile](#)

[Click here to navigate directly to the Provider Profile – Emergency Department](#)

Provider Profile is available only to providers with inpatient privileges who serve as the Most Responsible Provider (MRP) for hospitalized patients. If you believe you should have access but the link isn't working, please contact Jacqueline.Gregory@islandhealth.ca.

Access via Island Health Intranet

The Provider Profile and Provider Profile – Emergency Department dashboards are available on the **'Clinical Resources'** page of the Island Health Intranet. [Click here to navigate to the Clinical Resources page](#) or follow the steps listed below.

Island Health login is required. Provider Profile does not work on mobile devices

1. Login using your **Island Health username** and **password** to access the Island Health Intranet <https://intranet.islandhealth.ca/> using Citrix or on an Island Health computer.
2. Navigate to **'Clinical Resources'** at the top of the Intranet home page **or search 'Provider Profile' in the search bar**

The screenshot shows the Island Health Intranet homepage. At the top, there is a navigation bar with links for INTRANET.ISLANDHEALTH.CA, ISLANDHEALTH.CA, CAREERS, MEDICAL STAFF, RESEARCH, and IHEALTH. Below this is a user profile for Porter, Sarah (RHH) [ISLH]. The main navigation menu includes Intranet Home, Employee Services, Clinical Resources (highlighted with a red box and arrow), Our Organization, Directories, Policies & Procedures, Education, and Lunchroom. A search bar at the top right contains the text 'provider profile' and is also highlighted with a red box and arrow. Below the navigation menu is a banner for 'Employee Self Service Application Disruption' with a 'Learn more' link. To the left, there is a 'Report Incidents & Safety Events' button and a 'Popular Links' section with a list of links including BC Service Desk & Clinical Service Desk, Copilot Chat, Downtime Resources, Email, Employee Directory, Employee SelfService, Forms, HR Access Helpline, Job Postings, LearningHUB, MySchedule, and Wellness Resources. On the right, there are four featured images: 'Minimum Nurse-to-Patient Ratios (mNPR)', 'Better Care, Better Value', a sunset image, and a portrait of a woman.

3. In the 'Quick Links' section, scroll down to 'P'

The screenshot shows the 'Clinical Resources' page on the Island Health intranet. A red arrow labeled 'Scroll down' points to the 'Quick Links' table. The table lists various clinical resources, and a red box highlights the 'Provider Profile' and 'Provider Profile - Emergency Department' links in the 'P' section. To the right of the table, there is a vertical column of quick action buttons including 'Ebola Virus Disease', '> Safety Hub', '> Reporting', 'Service Desk IM/IT Help', '> Critical Drug Shortages', 'Critical Shortages', and 'EHR Learning Hub'.

4. Click on the link that says 'Provider Profile' or 'Provider Profile – Emergency Department'

<p>Diabetes Resource Centre Dosing Matrix Downtime Resources Drug Shortages</p>	<p>On Call Scheduling Order Sets</p> <ul style="list-style-type: none"> Paper Order Set Library (Non-CPOE activated sites) Downtime Order Set Library (For CPOE activated sites downtime use only e.g. NRGH, RJH, VGH, GRH, CDH)
<p>e-CPS Elsevier (Mosby's): Clinical Skills Elsevier (Mosby's): ClinicalKey Using Elsevier's as Clinical Resources in Island Health Equipment Hub Ethics Matters</p>	<p>Palliative Clinical Resources Patient Education Patient Safety & Learning System Patient Transfer Network Patient Transportation Pharmacy Home</p> <ul style="list-style-type: none"> Pharmacist On-call After Hours
<p>FMO Maintenance Request Formulary Fragile X</p>	<p>Policies and Procedures Point of Care Testing (POCT) Provider Profile Provider Profile - Emergency Department</p>
<p>Global Nursing - The Advisory Board Company</p>	<p>Poison Management Manual (DPIC) username: vihapharm password: vihapharm#17 PubMed Pulmonary Embolism Algorithm</p>

Access via the Island Health *Report* PORTAL

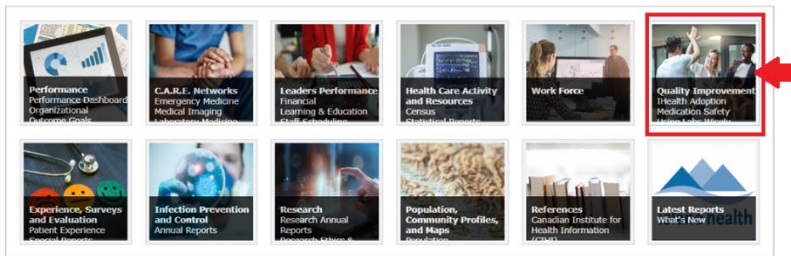
The Provider Profile and Provider Profile – Emergency Department dashboards are available on the ‘Quality Improvement’ tab of the Island Health *Report* PORTAL. [Click here to navigate directly to the Provider Profile](#) to access Core Measures or department-specific measures for delivery and pediatrics or [Click here to navigate directly to the Provider Profile – Emergency Department](#) dashboard or follow the steps listed below.

Island Health login is required. Provider Profile does not work on mobile devices

1. Login using your **Island Health username** and **password** using Citrix or on an Island Health computer.
2. Navigate to the *Report* PORTAL via <https://reports.viha.ca/>
3. Navigate to ‘Quality Improvement’

Report PORTAL

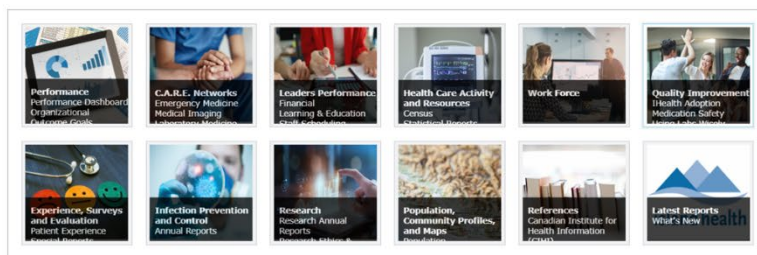
The material contained and linked in the Report PORTAL is for internal Island Health use, for work associated with understanding, monitoring, and improving the health system only. Other uses are not permitted. Use of this information for research is not permitted.



4. View **Provider Profile** and **Provider Profile – Emergency Department** located under the heading ‘Medical Quality’.

Report PORTAL

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Search...

Quality Improvement

NOTE: The Provider Profile is currently limited to providers with inpatient privileges who are MRP for hospitalized patients. If you would like to be granted access, please contact jacqueline.greory@islandhealth.ca

- IHealth Adoption
 - Adoption of IHealth Enabled Practice Standards
- Medical Quality
 - Provider Profile [restricted access]
 - Provider Profile – Emergency Department [restricted access]
 - Sepsis QI Project
 - Choosing Wisely Canada
 - Choosing Wisely Interactive Report
 - Choosing Wisely at Island Health Annual Report 2025
 - Choosing Wisely at Island Health Annual Report 2024
 - Choosing Wisely - Antipsychotics in Acute Care
 - Choosing Wisely - Using Blood Wisely
 - Choosing Wisely - Using Labs Wisely
- Falls
 - Fall-related Hospitalizations for Population Age 75+
 - Fall-related Hospitalizations by Place of Occurrence and by Site and LHA
- Medication Safety
 - Medication Safety Dashboard [IDEAS]
 - Omnicell Automated Dispensing Cabinet (ADC) Count Compliance
 - Best Possible Medication History [BPMH] *by Inpatient Admit Date* (Tableau)
 - Medication Reconciliation (Tableau)
- Using Labs Wisely Comparative Reports
 - Royal Jubilee Hospital
 - Victoria General Hospital
 - Saanich Peninsula Hospital
 - Lady Minto / Gulf Islands Hospital
 - Cowichan District Hospital
 - Nanaimo Regional General Hospital
 - West Coast General Hospital
 - North Island Comox Valley Hospital
 - North Island Campbell River & District Hospital