

PHYSICIAN QUALITY IMPROVEMENT (PQI) COHORT 8 (2023-24)

Name	Specialty	Community	Aim Statement
Stuart Bax Cal Shapiro	Family Practice	Victoria	Between December 2023 and May 2024, the count of fecal immunochemical test (FIT) tests completed for unattached patients in the Island Health region who present to Dr. Bax and Dr. Shapiro will increase 300%.
Sienna Bourdon	Family Practice	Victoria	By June 30 2024, the number of patients attached to the Shoreline Medical Society clinic who present to the Saanich Peninsula Hospital (SPH) Emergency Department (ED) in need of less-urgent care or non-urgent care (i.e., Canadian Triage and Acuity Scale (CTAS) score of 4-5) will be reduced by 20%.
Victoria Cook	Immunology/ Allergy	Victoria	By June 2024, 80% of patients <5 years of age referred to my community allergy practice for possible food allergy will be seen within 8 weeks of referral.
Shelly Mark	Psychiatry	Nanaimo	By September 2024, the Developmental Disabilities Mental Health Team (DDMHT) clinic will increase attendance in Cognitive Behavioural Therapy (CBT) for Anxiety group therapy sessions by X% for individuals with mild range of intellectual disabilities in the Central/North Vancouver Island region.
Laura Matemisiz	Addictions Medicine	Comox Valley	By June 30 2024, the Comox Valley After Hours Urgent Care Clinic will have a 25% increase in follow-up visits from patients who were discharged from the Comox Valley Hospital (CVH) Emergency Department (ED).
Jane McGregor (Anholt)	Family Practice/ Maternity	Victoria	By June 30 2024, patient satisfaction with the process of finding prenatal care at the Grow Health clinic will improve by at least one (1) point on five (5) point Likert scale.
Jill Norris	Family Practice	Victoria	By June 2024, the percentage of complex patients that answer yes to the question, "During this visit, did what matters to you get addressed today?" will be increased by 50%, and my experience of providing care for these patients will be improved by 50%.
Sarah O'Connor	Pediatrics	Victoria	By July 31 2024, the average length of stay (LOS) in the Victoria General Hospital (VGH) Emergency Department (ED) for children who have been admitted by the pediatric service will be reduced by 25%.
Andrew Robb	Sports and Exercise Medicine	Comox Valley	By June 30 2024, the wait time (from time of referral to Comox Valley Orthopedics to time of consult) for an elective patient to see Dr. Michael Loewen will be reduced by 50%.
Sand Russell- Atkinson	Family Practice/ Long Term Care	Comox Valley	By April 1 2024, 100% of the residents at The Views at St. Joseph's Long-term Care facility who are currently taking a proton pump inhibitor (PPI) +/- or Vitamin B12 will have a de-prescribing plan in development.
Sara Sandwith	Family Practice/ Maternity	Comox Valley	By June 2024, 90% of Dr. Sandwith's pregnant patients at Wavecrest Medical Clinic will rate their care as "Good" or "Excellent".
Valeria Stoynova	Internal Medicine/ Planetary Health	Victoria	By May 31 2024, the number of metered-dose inhalers (MDIs) that are lost in transfer between the Royal Jubilee Hospital (RJH) Emergency Department (ED) and the inpatient unit 5North (5N) will be reduced by 50%.
Anas Toweir	Emergency Medicine	Port McNeill	By June 30 2024, 75% of the patients seeking medical attention in the Emergency Department (ED) overnight (i.e., between the hours of 9 PM and 8 AM) and assessed as in need of less-urgent care or non-urgent care (i.e., Canadian Triage and Acuity Scale (CTAS) score of 4-5) will be seen in the Primary Care Centre the next day.
Michelle van den Engh Cook	Psychiatry	Victoria	By June 2024, patients receiving psychotherapy at Michelle Van den Engh Cook's practice will experience increased attunement and responsiveness (i.e., improved experience) by 50%.
Jennifer Williams	Gastroenterology	Nanaimo	By August 2024, staff and providers in the Endoscopy Unit at Nanaimo Regional General Hospital (NRGH) will report a 20% increase in their understanding and recognition of Trauma Informed practices (and patients and staff will experience humanity-centered healthcare).
Katie Zhu	Emergency Medicine	Duncan	By April 2024, children under 12 who present to Cowichan District Hospital Emergency Department (ED) who go on to have a needle procedure (i.e., bloodwork, IV catheter placement, sutures) will have had topical anaesthetics offered or placed on 50% of the time.