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## The Good Call Action Series is a grassroots education and action program consisting of five modules completed over five months by interdisciplinary teams across the Island. We are all focused on the same goal: improve the call experience in our local area by focusing on how our team communicates!

## In Module 5, we:

* Identified our key learning from the Action Series
* Identified our next steps for sustaining the gains and spreading the success
* Celebrated completing the Action Series as a team!

## Team Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## What we did as a team:

*(What changes did you try, how did they go))*

## One thing that stood out for us:

*(Your team’s biggest “A-ha moment”)*

## What our team wants everyone else on this (unit/clinic/floor) to know:

*(What do you want to spread, who do you think would benefit from doing the next round of the Action Series)*