

Morbidity & Mortality (M&M) Rounds for

Presenters



Step 1: Choosing an Appropriate Case

- ✓ Select a case you were involved in.
- ✓ Choose a common case that could occur frequently.
- ✓ Your case should include <u>all</u> of the following criteria:
 - 1. Adverse outcome such as death, disability, harm, injury, or a near miss;
 - 2. **Lessons to be learned** about cognitive biases and/or system issues;
 - 3. **Opportunities for improvement** to be acted upon.

Step 3: Creating Bottom Line Slide

The Bottom Line summarizes cognitive and system issues which are suitable for action by your group.

Consider Action Items such as:

- ✓ Cognitive de-biasing strategies
- ✓ Education
- ✓ System changes including workflow
- ✓ Ways to mitigate future adverse outcomes

Images courtesy of <u>www.freepik.cor</u> Technology vector created by jcom

Step 2: Performing a Case Analysis

Consider the case from two perspectives:

- ✓ Were there any *cognitive biases* that contributed to the outcome?
- ✓ Were there any *system issues* that contributed to the outcome?

There are often multiple cognitive/system issues at play leading to adverse outcomes.

Step 4: Preparing for Presentation

- ✓ 10 min. review of case, state evidence
- ✓ 10 min. case analysis
- ✓ 10 min. discuss and review bottom line slides and develop consensus on action items.

We recommend using our slide template to get you started!

Consider reviewing your presentation with your facilitator 1 week before presenting.