



Morbidity & Mortality (M&M) Rounds for Facilitators

Who? When? How Often?

- ✓ Encourage inter-professional and multidisciplinary participation.
- ✓ Regular M&M rounds are required 3 times/year. Frequency will vary by group.
- ✓ Schedule **30 minutes minimum** to present rounds.



Preparing the Presenter

Provide materials to the presenter **1 month** ahead of scheduled M&M rounds.

Presenters should:

- ✓ Present a case they were involved in.
- ✓ Review the Island Health Guide.
- ✓ Consider reviewing presentation with the facilitator **1 week** prior for feedback & advice.



Facilitating during rounds



- ✓ Remind audience the goal of rounds is improvement, emphasize patient confidentiality, and psychological safety.
- ✓ Provide update on actions from previous rounds & introduce presenter.
- ✓ Maintain timelines – stick to the schedule.
- ✓ Actively moderate & facilitate discussions, help to highlight & reiterate key cognitive and system issues.
- ✓ End the meeting with **“What would you like to see happen?”**

What happens after? Effecting Change.

- ✓ Collect Bottom Line slide from presenter & edit as necessary to capture open group discussion. **Have the presenter review the final, de-identified summaries.**
- ✓ Share the bottom line slide summary with:
 - Group members, nursing, allied health, and senior management.
 - Designated Quality Council
 - HAMQC M&M Working Group using the Electronic Data Repository (*link on Medical Staff Website*)

