



Welcome to Victoria General Hospital



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About Victoria General Hospital (VGH)

Victoria General Hospital (VGH), located in View Royal within Greater Victoria, serves as a leading acute care facility for the southern region of Vancouver Island. The hospital provides a wide range of services, including emergency and trauma care, general surgery, geriatrics, pediatrics, rehabilitation, advanced medical imaging and laboratory support. Conveniently located off the Trans-Canada Highway, VGH is a critical component of the region's healthcare network delivering high-quality care to the community.

Victoria General Hospital is situated on the traditional lands of the Lekwungen people, specifically the Songhees and Esquimalt Nations, who have stewarded these lands for generations. Island Health acknowledges the lasting impacts of colonization and is committed to fostering partnerships with Indigenous communities, advancing reconciliation, and promoting equitable healthcare for all.



About Island Health

Island Health serves a diverse population across Vancouver Island, surrounding islands, and mainland communities north of Powell River. We provide a comprehensive range of services, including acute care, mental health, community care, and public health. Our dedicated team of healthcare professionals, volunteers, and support organizations is committed to meeting the unique needs of this geographically diverse region.

Guided by our vision of "*Excellent health and care for everyone, everywhere, every time,*" Island Health emphasizes accountability, transparency, and measurable performance.

We recognize the lasting impacts of colonization and systemic racism and are committed to fostering cultural safety and humility, addressing health inequities, and building stronger relationships with Indigenous peoples. This includes embedding cultural safety into our policies and practices and increasing awareness among staff and interest holders. These efforts reflect our dedication to providing respectful, inclusive care while honouring the stewardship of Indigenous peoples over the lands we serve.

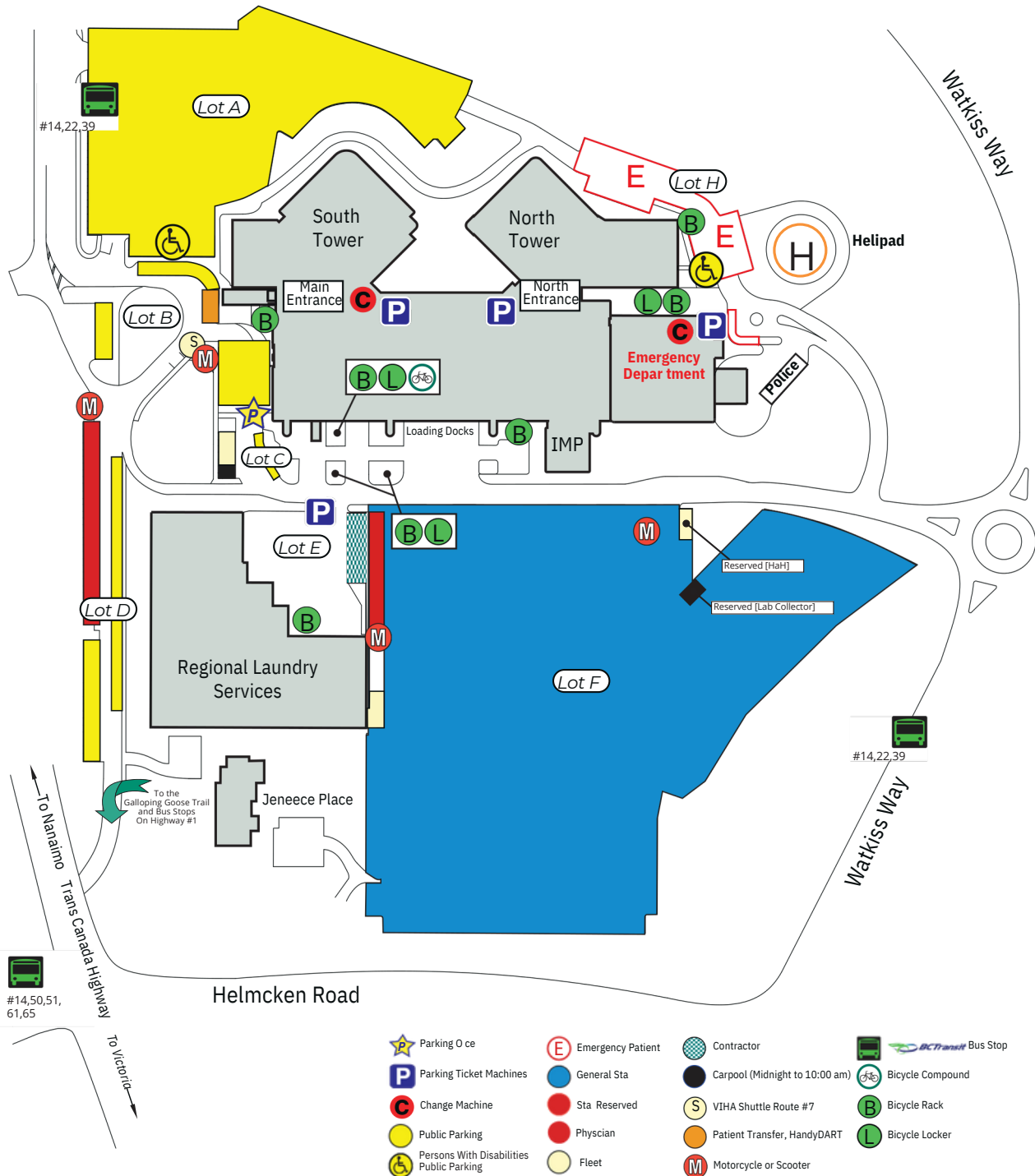


Parking Map

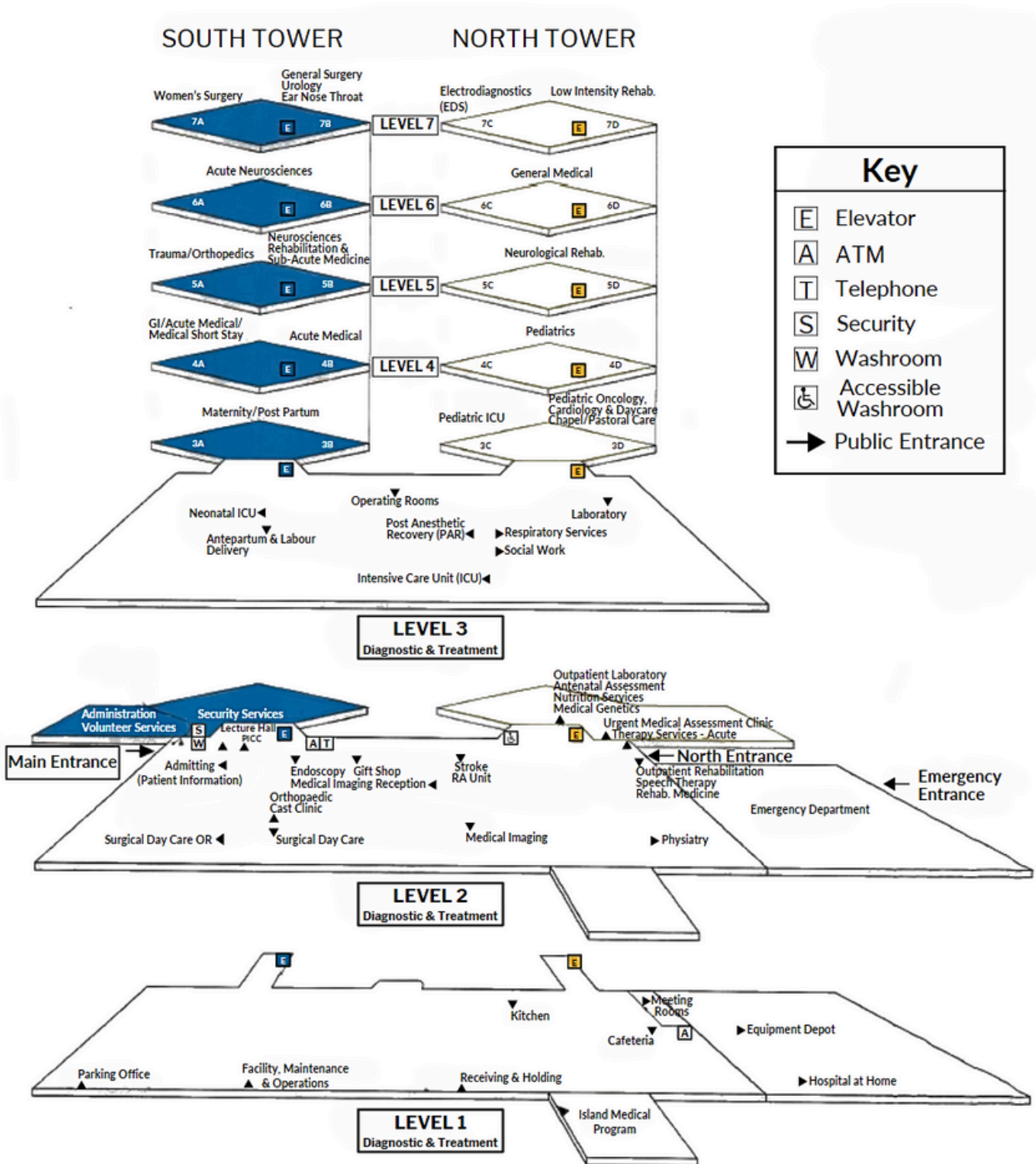
VGH is a Pay-By-Plate Parking Facility. Signage in the parking lots will direct you to the Pay Meters at the entrances. Please be sure to respect and observe all posted signs and speed limits. Parking Lot Restrictions:

- Lot A - Staff Parking authorized from 2:30 pm to 8:15 am
- Lot C - Short Term one-hour maximum parking











For more information, visit the [Parking Services](#) page



Facility Map



Emergency Colour Codes

| Codes | Who can activate | Who responds | What to do |
|--|---|--|---|
|  Code Red Fire | Anyone discovering smoke or fire | All staff, Code Red Response Team, Fire Department | Remove people Activate alarm Contain smoke/fire Extinguish/Evacuate |
|  Code Blue Cardiac Arrest (Adult/Pediatric where applicable) | Anyone who finds a person in an immediate medical emergency | Code Blue Team | Make way for Code Blue Team, give assistance as directed |
|  Code White Aggression | Anyone who witnesses violent/aggressive behaviour | Code White Team Security | Assist as trained to do so or as directed |
|  Code Yellow Missing Patient | Charge Nurse, or Designate | All staff | Refer to missing patient/resident description, search area |
|  Code Green Evacuation | Administrator In-Charge, or Designate | All staff | Prepare to assist with evacuation and/or receive patients in your work area |
|  Code Orange Mass Casualties Incident | Administrator In-Charge or Designate | All staff | Activate functional area or departmental plan as directed |
|  Code Black Bomb Threat | Administrator In-Charge or Designate | All staff, Security, Police | Give assistance as directed, conduct a visual search of your area for unusual objects |
|  Code Brown Hazardous Spill | Supervisor or Designate when spill/leak meets workplace health guidelines | Workplace spill response team fire department (if required) | Keep yourself and others away from spill |
|  Code Grey System Failure | Administrator In-Charge or Designate | System specialists, FMO | Give assistance as directed, refer to downtime and code procedures |
|  Code Silver Active Attacker | Anyone who discovers/witnesses/encounters an active attacker | All staff, Police | RUN if there is a safe escape route HIDE if you cannot evacuate FIGHT if your life is in imminent danger |

Emergency Colour Codes: Learning Hub Courses

The Learning Hub/Learning Management System (LMS) offers courses on emergency colour codes. You are required to complete two mandatory safety courses: Code Red and Code Orange. Additionally, we encourage you to explore other optional workplace safety courses available on the platform to further enhance your knowledge and preparedness.

Mandatory courses

Code Red - course 11484 (25 min)

Code Orange - course 15556 (15min)

Optional Courses

Code Blue - course 16397 (15 min)

Code Green - course 12047 (20min)

Code Yellow - course 15336 (8min)

Code Black - course 15335 (15min)

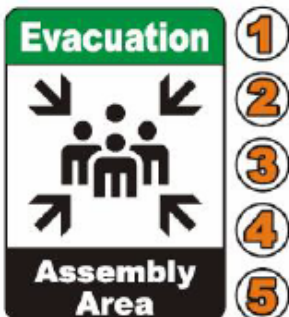
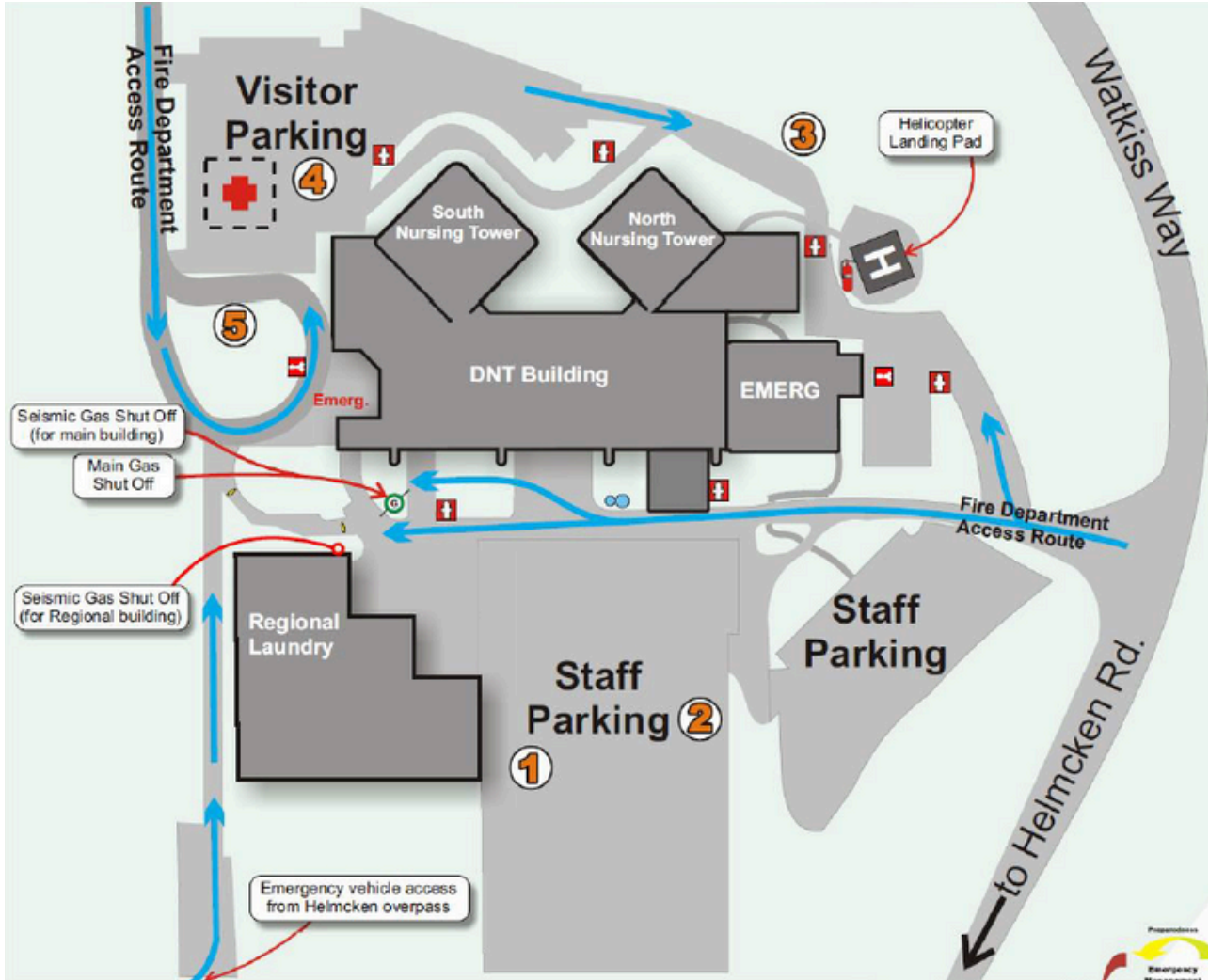
Code White - course 15626 (15min)

Code Brown - course 15337 (8min)

Code Grey - course 15338 (8min)

Code Silver - course 29687 (15min)

Evacuation & Assembly Areas



Food, Groceries & Shopping Around VGH

ON SITE

- VGH Cafeteria, with a [Rotating Menu](#)
- Good Earth Café
- Gift Shop
- Vending Machines

NEARBY

- The Nest Café
- Eagle Creek Village Shopping Centre:
Quality Foods, A Step Above, Tim Hortons, COBS Bakery, Subway, Villages Pizza, Starbucks, Sushi K, I.D.A. Forbes Pharmacy, Dollar Tree



Employee Resources

Cultural Safety

Explore resources and training programs designed to help create a culturally safe environment at Island Health.

Library Services & Information

The onsite library at VGH provides access to information resources and services to support clinicians and staff in delivering safe, high-quality patient care. Library services are available to staff, physicians, and placement students.

Employee & Family Assistance Program (EFAP)

Available to all Island Health employees, EFAP provides short-term counselling for personal and work-life challenges, professional consultations on legal, financial, dietary, and family matters, and access to digital health and wellness resources.

Safety Hub

Access information and resources on workplace health and safety through Island Health's Health, Safety & Prevention and Wellness & Ability Management programs.

Critical Incident Stress Management (CISM) Services

Island Health offers a variety of services to help teams manage their responses to critical incident stress.



Site Teams

Addiction Medicine Consult Services

This specialized team offers consultations to support inpatient care for patients with suspected or known substance use disorders. Services include assessment, discharge planning, and assistance with managing substance-related harms.

Fit Testing

Ensuring appropriate respirator fit for staff exposed to airborne contaminants, particularly in high-risk areas.

Indigenous Liaison Nurses & Patient Navigators

Providing advocacy, culturally appropriate care, and guidance on medical, spiritual, and logistical needs for Indigenous clients and families.

Union Representatives

Contact information is available to help you connect with a local union representative or shop steward.



Newcomers Resources

[Welcome to Canada](#)

Moving to Canada is exciting but can be challenging. These resources guide newcomers on essential topics like finding housing, starting work or school, accessing healthcare, managing finances, and building community connections to ensure a smooth transition.

[Welcome to British Columbia](#)

The B.C. Newcomers' Guide provides detailed information about settling into the province, including obtaining a BC Services Card, navigating the local driving system, enrolling children in school, and opening a bank account.

[Welcome to Victoria](#)

If you're new to Victoria, this resource highlights the city's unique charm, community values, and resources available to residents. It provides guidance on accessing city services, exploring local attractions, and engaging with community events. Whether you're discovering Victoria's neighborhoods or looking to become more involved, this serves as a helpful starting point.



Additional Information & Support

Onboarding Support

VGH Coordinator:
tamar.znaty@islandhealth.ca
General Inquiries:
onboarding@islandhealth.ca

New Employee Resources

Visit our page for more helpful resources:
[Pathway to C.A.R.E Onboarding Program](#)

HR Access Helpline

Phone: 1-888-296-3963
Email: hraccess@islandhealth.ca

IM/IT Service Desk

Phone: 1-877-563-3152
Email: ServiceDesk@islandhealth.ca

Island Health Toolbox

Helpful links and contact information for your future employment with Island Health

Report Incidents & Safety Events

Report incidents and hazards if and when they occur in the health authority

News & Events

Latest news from across Island Health. The Weekly e-newsletter is sent to all staff every Wednesday

Victoria Hospitals Foundation

Learn more about VHF's impact and ways to support





February 2025
onboarding@islandhealth.ca