

What is Quality Improvement in Healthcare?

Quality Improvement (QI) in healthcare is an array of systematic, data-guided activities designed to bring about immediate improvement in a healthcare setting. While some QI tools are used in similar fields such as Research, Quality Assurance (QA) and Project Management, it is a unique methodology based on five key principles:

- I. Know what you need to improve
- II. Have a way to tell if the improvement is happening
- III. Develop an effective change that will result in an improvement
- IV. Test changes well before trying to implement
- V. Know when and how to make the change permanent

Quality Improvement is best applied to improve existing systems and processes where you have a great deal of flexibility in *how* a gap in care can be addressed. It focuses on improvement without net new resources. If you already have a *solution* and are looking for support on how to implement it, or are looking for funding support for a capital project or new service, you may be better served by service design or project management methodologies that are outside of the mandate of this program. Check out this excellent illustrated video on [Healthcare QI](#) to learn more about QI.

What is the Physician Quality Improvement (PQI) Program?

PQI is a professional development and education program for family physicians, specialists, nurse practitioners and midwives. In addition to introductory Quality Improvement training and special events throughout the year, we offer an annual 12-month training program that pairs medical staff with expert faculty, coaches and data analysts to learn QI by leading their own improvement project. It is the only Quality Improvement education program that offers:

- CME accreditation for over 50h and up to 168 of JCC-rate funding for physicians licensed in B.C.
- Virtual and in-person workshops (pending public health guidelines) across Vancouver Island
- The opportunity to lead your own Quality Improvement project with the support of experienced physician mentors, staff coordinators, graphic designers and data analysts

Who is Eligible?

All licensed physicians in the Island Health region may apply for full PQI support including up to 168h of JCC rate funding. Active privileges with Island Health are not required. Island Health medical staff, including nurse practitioners and midwives, are also eligible for PQI workshops and staff support but will not receive the 168h of JCC rate funding.

Where can I find out more?

Option 1: Register for an information session by emailing PQI@islandhealth.ca

- **Dates:** March 14th 5-6PM | March 16th 12-1PM | April 7th 7-8AM

Option 2: Email recruitment lead Julia at Julia.Porter@islandhealth.ca for application coaching and questions!

Cohort 7 Workshop Dates (Attendance Mandatory)

	Dates	Times	Event	Venue
June 2022 <i>(choose only one)</i>	June 14 th	9AM – 12PM	Workshop#1	Virtual (Zoom)
	June 15 th	3PM – 6PM		
September 2022	September 12 th – 13 th	9AM – 4PM	Workshop#2	Tigh-Na-Mara Resort Parksville
		8AM – 3PM	Workshop#3	
	<i>Week of September 19th will have several optional 1 hour virtual/in person “QI Labs” available to collaborate with colleagues and work directly with experienced QI faculty. Attendance is strongly encouraged but not mandatory. These QI Labs are repeated the week following each workshop to help apply the teaching to individual PQI projects.</i>			
October 2022	October 6 th	5PM – 7PM	Workshop#4	Virtual
	October 20 th – 21 st	10AM – 5PM	Workshop#5 and Cohort 6 Graduation Celebration	Hotel Grand Pacific Victoria
		6PM – 8PM	Workshop#6	
		8AM – 4PM		
<i>Weeks of October 17th & 24th – Quality Improvement Labs</i>				
November 2022	November 17 th	5PM – 7PM	Workshop#7	Virtual
	<i>Week of November 21st – Quality Improvement Labs</i>			
January 2023	January 13 th	1PM – 3PM	Workshop#8	Virtual
	<i>Week of January 16th – Quality Improvement Labs</i>			
February 2023	February 9 th	5PM – 7PM	Workshop#9	Virtual
	<i>Week of February 13th – Quality Improvement Labs</i>			
March 2023	March 6 th	1PM – 3PM	Workshop#10	Virtual
April 2023	April 4 th	5PM – 7PM	Workshop#11	Virtual
	<i>Week of April 10th – Quality Improvement Labs</i>			
May – October 2023	May 31 st	9AM – 5PM	Workshop#12	Kingfisher Resort Courtney
		6PM – 9PM	Cohort Banquet	
	June 1 st	8AM – 4PM	Workshop#13	Hotel Grand Pacific, Victoria
October 13 th	6PM – 8PM	Cohort 7 Graduation		