Who do I go to for…

Quick Guide for Medical Staff

Medical Staff Member

Connection Points	Purpose
Site Chief *(Primary Point of Contact)*	• Service quality improvement, issues impacting patient care, interpersonal concerns • Credentialing & privileging and other paperwork • Navigating Island Health leadership and committees
Department & Division	• Specialty-specific training and CPD • Specialty-specific policies or standards • Departmental events
Chief of Staff	• Next level escalation of significant site-level issues
Medical Staff Association	• Connection to peers and social activities • Advocacy for issues of high importance to medical staff • Facility Engagement funding for QI projects
Ward Manager	• Connection with nurses and allied health • PSLS/PCQO investigation outcomes
Medical and Academic Affairs	• Contracts, compensation, credentialing & privileging • Orientation, leadership opportunities