

# CRT Update

Monthly news from the Community Resource Team



Issue #012 | July 2023

**Welcome to the CRT Update** – a Community Health Services (CHS) newsletter written and distributed by the Community Resource Team (CRT).

If you have questions about any items in the CRT Update:

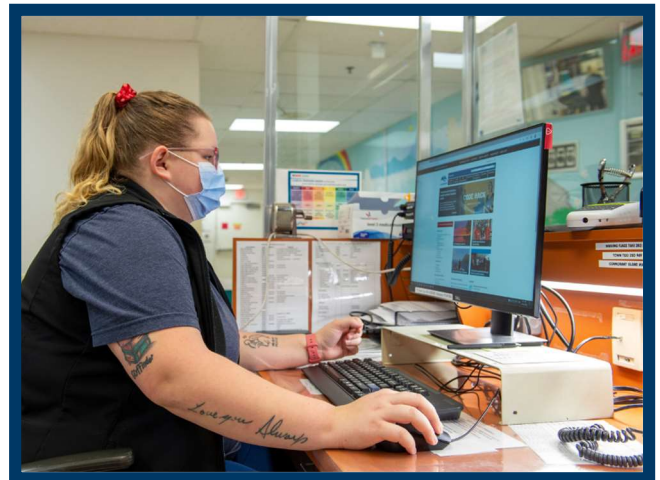
1. Ask your Coordinator or Leader for further clarification.
2. Ask your leadership to contact CRT: [chs.crt@islandhealth.ca](mailto:chs.crt@islandhealth.ca).

## Feature Article

### The Latest in Liaison

Hospital Liaison plays a crucial role in care planning for clients with complex discharge needs. From collaborating with multidisciplinary teams to coaching colleagues to embrace new and evolving clinical practices, Liaison is vital to ensuring successful client transitions from hospital to home.

New strategies to support the demanding role of Liaison are currently underway. They include:



1. Interdisciplinary practice support and education from the Community Resource Team.
2. Support from the Community Capacity Team to standardize, revitalize, and re-establish the role of Liaison within hospital teams.
3. The recently created Liaison Optimization Council consisting of regional representatives from Liaison leadership.
4. An enhanced Community of Practice for leadership and direct care staff coming fall 2023.

Liaison team members, please reach out to your local Liaison leadership with any questions.

Leadership, please contact [chs.crt@islandhealth.ca](mailto:chs.crt@islandhealth.ca) for practice support, and [CHSCommCapacity@islandhealth.ca](mailto:CHSCommCapacity@islandhealth.ca) for information about the Liaison Optimization Council or the Liaison Community of Practice.

## [Updated Resources: Client Groups and Initiating Home Support Services](#)

This is an important update for clinicians who assign Client Groups and clinicians who initiate home support services.

[Click here](#) to review the new and updated resources for assigning appropriate Client Groups and initiating short-term and long-term home support referral types in Paris.

---

## [Wound Documentation: Negative Pressure Wound Therapy—Don't Forget the Foam!](#)

Retained dressing material can result in serious negative outcomes for clients. It is important for CHS nursing staff to review and document wound dressing information thoroughly.

[Click here](#) for the five-step process to prevent foam and other dressing material from being left behind.

---

## [PowerChart Tip! Cleaning Up Actions and Situational Awareness & Planning](#)

Have you ever gone into a client's chart only to see old, outdated "Actions" clogging up the screen, but feel unsure about deleting them because you didn't put them there?

[Here's what you can do!](#)

---

## **What You Need to Know about Semaglutide (Ozempic®)**

For clinicians who missed the Ozempic® Learning Bursts in June, you can now access the [recording here](#).

It is recommended that all Home Care clinicians review the 23-minute video in order to understand important details about Ozempic®. You can also find it on the [Medication Page](#) under the Cytotoxic/Hazardous Medications section. Happy learning!

Ministry of Health Alerts

Education Calendar

Update Archive

### **Financial Assessments Monthly Tip**

Home Health Services Programs

**Did you know?** Two new QRGs have been added to the intranet to provide clearer descriptions and eligibility criteria of the two home health services programs available to clients when initiating home support (HS) services.

The [Time-Limited Acute Home Health Services QRG](#) and [Continuous Home Health Services QRG](#) are located on both the [Financial Assessments](#) and [CHS Clinician: Home Support Allocation](#) pages.

### **Deadline Reminder: RAI-HC Annual Competency Evaluation due by July 31**

All active Island Health RAI-HC Assessors must complete the 2023 RAI-HC annual competency evaluation by July 31, 2023. Follow the [RAI-HC Annual Competency QRG](#) to learn more.

### **[OT & PT Role Enhancement Initiative Team Update](#)**

The OT & PT Role Enhancement Initiative Team has continued to work toward initiative goals.

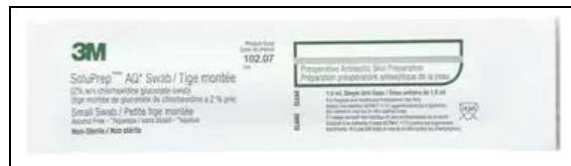
[Learn more](#) about their current progress and next steps.

## Product Supply Disruption: 3M™ SoluPrep™ Wipes

The 3M™ SoluPrep™ Wipes are on backorder. The 3M™ SoluPrep™ Swabs may be used as an alternative to the wipes until the backorder is resolved. Ensure the swab formulations are the same as those of the wipes; 3M uses a color code for each formulation.

**Supply disruption:** 3M™ SoluPrep™ Wipe (red: small or large), and 3M™ SoluPrep™ QD Wipe (orange: quarter dose).

**Alternatives:** 3M™ SoluPrep™ Swab (red: 70% IPA, orange: quarter dose, and green: aqueous).



### Say Hi to the RAI!

Monthly Tips for the RAI-HC

**Did You Know:** As Community Health Services prepares to transition from the RAI-HC to the interRAI in 2024, the Community Resource Team has created the [interRAI FAQ](#), where you can find answers to several transition-related questions.

More information about the interRAI transition can be found here: [Resident Assessment Instrument - Home Care \(RAI-HC\)](#).

### Caring Conversations

The Harm Reduction Team's Caring Conversation Cards were developed by people with lived and living experience to encourage safe and meaningful conversations around harm reduction, trauma and violence informed care, and cultural humility for cultural safety.

Starting in August, the CRT Update will feature a question from the cards for you to reflect upon, either alone, or with your colleagues.

[Click here](#) to learn more about harm reduction principles.