

Community Health Services

Physician, Nurse Practitioner & Professional Referral

Cost & Eligibility	
<p>Subsidized services, including home support, adult day programs, respite, assisted living, and long-term care, may have associated fees. A Community Health Professional will work with the patient and family to review costs and explore options, including temporary rate reduction programs where applicable.</p> <p>Eligibility for CHS services: patient must be a Canadian citizen and a BC resident.</p>	
Services	
<p>Nursing services can be provided in a clinic or in the home. Care focuses on:</p> <ul style="list-style-type: none"> • Skin and wound care • End-of-life care • Medication management • Medical and post-surgical follow-up • Health assessment and education 	<p>Case Management supports individuals with long-term or chronic health needs who experience functional impairments. Patients may or may not require access to long-term subsidized services. Support is provided for patients who:</p> <ul style="list-style-type: none"> • Have modified independence and impairment in cognitive skills for daily decision-making, and/or • Require supervision or physical assistance with any assessed ADL's, including bathing, personal hygiene, lower-body dressing, or locomotion
<p>The Brain Injury Program provides community integration support to help individuals improve or maintain independence while living in the community. Eligibility includes:</p> <ul style="list-style-type: none"> • Age 19 or older • Medical evidence of acquired brain injury • No access to third-party funding (e.g., WorkSafeBC, ICBC, or Crime Victim Assistance) 	<p>Respiratory Therapy supports patients experiencing shortness of breath related to COPD or other respiratory conditions. Services include:</p> <ul style="list-style-type: none"> • Medication review • Monitoring of oxygen levels and blood pressure • Development of a care plan in collaboration with the primary care provider
<p>OT and PT services are provided to patients who require a time-limited, goal-focused assessment and rehabilitation plan to improve independence and safety in the home or relevant community setting.</p>	<p>Social Work focuses on situations involving abuse, neglect, or self-neglect, and partners with the Public Guardian and Trustee and the REACT office when required. Social Workers support patients and families to:</p> <ul style="list-style-type: none"> • Navigate complex health and social systems • Strengthen self-advocacy • Access resources that support optimal health within their social context
<p>Dietitian services are provided to home-bound clients with complex nutrition needs, including frailty-related malnutrition, cancer-related nutrition concerns, or home enteral feeding.</p>	
<p>Community Virtual Care provides remote patient monitoring, education, and self-management support for individuals with:</p> <ul style="list-style-type: none"> • Chronic conditions, including COPD, diabetes, heart failure, hypertension, chronic kidney disease • Support for mild to moderate symptoms of COVID-19, influenza, heat-related illness, wildfire smoke exposure • Virtual palliative supportive care • Caregiver counselling and education 	
Orders	Questions
<p>The following services require a valid order from an authorized prescriber. Please attach complete orders with the referral.</p> <ul style="list-style-type: none"> • Catheter care, including trial of void and reinsertion • Medication orders for administration • Intravenous (IV) therapy • Management of drains or tubes • Negative Pressure Wound Therapy (NPWT) 	<p>Community Access - Intake Lines</p> <p>South Island (250) 388-2273 Fax (250) 519-5288</p> <p>Centre Island (250) 739-5748 Fax (250) 739-5751</p> <p>North Island (250) 331-8530 Fax (250) 331-8569</p>