

IHealth Update for Medical Staff

July 2023



Sent on behalf of IHealth Medical Staff Site Leads, Dr. Kellie Whitehill (VGH), Dr. Pooya Kazemi (RJH), and your medical staff specialty champions.

What is the IHealth Medical Staff Champion Council (MSCC)?

- The MSCC is comprised of over 40 members of Island Health's medical staff, who have joined the IHealth team to represent their specialty in the preparation work for a successful CPOE activation.
- The MSCC meets monthly to review project updates and expected practice changes with CPOE in order to share this information with their colleagues as we all prepare for the CPOE activation.

To find the representative for your specialty and more information about the MSCC, please visit the [Medical Staff Champion Council page](#) on the IHealth website.

Greater efficiency with use of controlled substance printers

Nanaimo Regional General Hospital is tentatively targeted for roll-out of controlled substance prescription printing in late fall 2023, while other facilities will go live at the time of their CPOE roll-out.

Entering orders for controlled substances electronically ensures that the electronic health record is comprehensive and includes documentation of all medications, including controlled substances, while ensuring safety precautions with tamper-proof prescriptions.

Workflow Validation Updates

Workflow validation sessions continue through the summer

The IHealth team is confirming dates and continuing workflow validation sessions through the summer. Many medical staff will be invited to participate in remaining sessions to ensure a successful Go-Live in February and March 2024. Be on the lookout for an email inviting you to join an upcoming session.

To date, 196 providers have attended 11 workflow validation sessions, including the following streams: perinatal, rehab, mental health and substance use, surgical services and more.

The IHealth team wishes to extend their sincere appreciation for the time, dedication and excellent involvement of medical staff participating in these sessions, and for the understanding and flexibility you have demonstrated in adapting your schedules to attend.

Recap of All-Physician Workflow Validation session, June 29

Clinical Informatics and IHealth hosted an All-Physician Workflow Validation session June 29, walking participants through key patient transitions in care in order to review and validate the future state electronic workflows.

The group reviewed an admission from the emergency department through to discharge home, discussing orders management, medication reconciliation and more. The session also provided an opportunity to see the workflows of supporting team members/departments, such as lab, pharmacy and nursing.

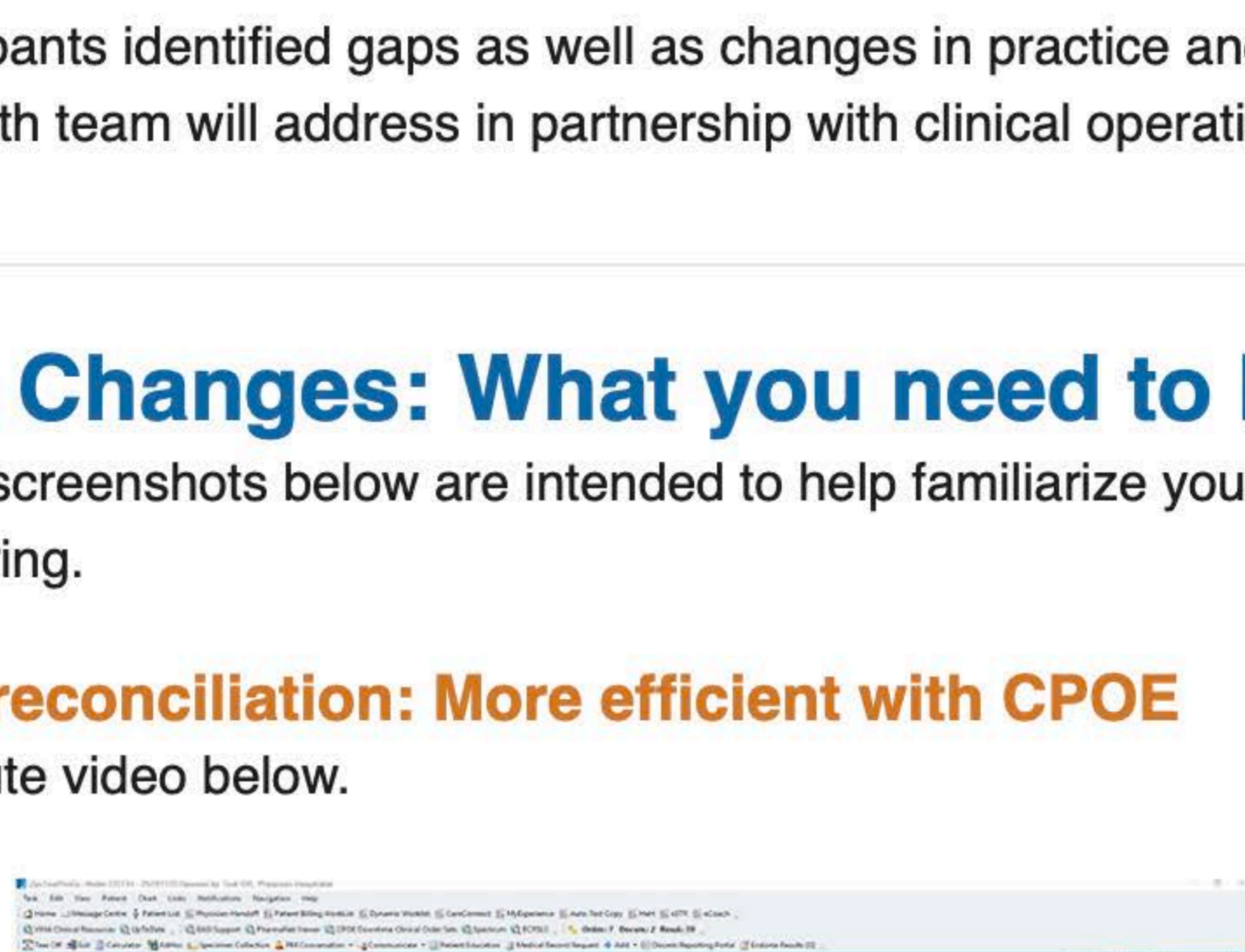
Session participants identified gaps as well as changes in practice and policies, which the IHealth team will address in partnership with clinical operations.

Practice Changes: What you need to know

The video and screenshots below are intended to help familiarize you with aspects of electronic ordering.

Medication reconciliation: More efficient with CPOE

Watch a 6-minute video below.



The screenshot shows the 'Orders' menu with 'Reconciliation' highlighted. Below it, a dropdown menu lists 'Admission', 'Transfer', and 'Discharge'.

The screenshot shows the 'Order Reconciliation' screen for a patient. It lists medications under 'Orders Prior to Reconciliation' and 'Orders After Reconciliation'. A central column shows status indicators (green/red circles) for each medication.

The screenshot shows the 'Medication List' tab, which provides a comprehensive view of all medication orders. It includes columns for medication name, status, start/stop dates, and last updated time.

The screenshot shows the 'eMAR' (electronic Medication Administration Record) view, displaying a grid of medication orders for a specific patient over time. It includes columns for medication name, dose, and status.

The screenshot shows the 'FAQs' section, providing answers to common questions from medical staff regarding the CPOE implementation.

The screenshot shows the 'Connect in-person or email questions or feedback' section, providing contact information for the IHealth team.

The screenshot shows the 'Copyright © Island Health, All rights reserved.' and 'Our mailing address is: IHealthCommunications@IslandHealth.ca'.

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