

## Frequently Asked Questions: Electronic Clinical Documentation

### **What is electronic clinical documentation?**

The electronic clinical documentation project is a component of the IHealth initiative. For Royal Jubilee Hospital (RJH) and Victoria General Hospital (VGH), Medical Staff will document electronically in the Electronic Health Record (EHR), but continue to place orders on paper, other than eMOST (electronic Medical Orders for Scope of Treatment), which is already entered electronically.

During electronic clinical documentation education, Medical Staff will learn to use a new view within Island Health's EHR. Education will include provider view to support the workflow of assessing, rounding and discharging patients with associated electronic document tools and templates. This will also include medication reconciliation and documentation of problems and diagnosis. Please note that dictation into Island Health's transcription service is remaining available during this time.

### **When does electronic clinical documentation start?**

Electronic clinical documentation will start in mid-May 2021. It will be implemented in a wave-based approach in response to concerns regarding hospital capacity and COVID-19 related priorities. Additional information on the waves will be communicated shortly. Please see the attached slide deck for further details. Please note that during activation, peer mentors, informatics, and project staff will be available to support pre-, during and post-activation, both on-site and through remote/online resources.

### **What about devices?**

A thorough device review has been conducted and you will start to see both stationary and mobile devices rolled out. The number of devices will be increased by 30 to 40% per site and clear signage will be used to demonstrate where devices will be installed.

Space is always a challenge and teams have been innovative. Devices will be labelled specifically for Physician use. This will ensure that Medical Staff will have access to a device that has Dragon dictation microphones and software.

### **When will education be available?**

The education registration will be communicated to each division/department area. The education activities will start in early April 2021. This will include: eLearning modules (i.e., PowerChart and Dragon dictation), virtual education, and account personalization activities. Education remuneration will be compensated per the Physician Master Agreement (PMA) for four hours of education time.

### **What's next?**

**Two information sessions for broad initial information will be held on Tuesday, March 9, 2021 and Tuesday, March 16, 2021 via zoom (see meeting and Zoom connection details below).** The invitation for this will be sent from Medical Staff Engagement.

Additional communication will be provided via the Office of the Chief Medical Information Officer (CMIO). The South Island Medical Staff Association will also be supporting communication



Site Physician Lead positions are being posted. These physician colleagues will work with Drs. Hayley Bos and Brian Mc Ardle to ensure medical staff are ready for the change. Virtual engagement labs will be offered during business hours and the schedule will soon be posted – please stay tuned.

**Who can I contact if I have a question?**

In the meantime, please don't hesitate to contact [IHealthRequest@viha.ca](mailto:IHealthRequest@viha.ca) for any questions.

***RJH and VGH Medical Staff Electronic Clinical Documentation Information Sessions:***

- ***Tuesday March 9, 2021 at 0730h-0830h***
  - Zoom: <https://viha-ca.zoom.us/j/67664038677?pwd=aEIXUUNTYVIYN3puSXYvazVEVFJvdz09>
  - Dial by your location 833 955 1088 Canada Toll-free | Meeting ID: 676 6403 8677 Passcode: 453292
- ***Tuesday March 16, 2021 at 1730h-1830h***
  - Zoom: <https://viha-ca.zoom.us/j/67664038677?pwd=aEIXUUNTYVIYN3puSXYvazVEVFJvdz09>
  - Dial by your location 833 955 1088 Canada Toll-free | Meeting ID: 676 6403 8677 Passcode: 453292

***SLIDO details:*** [#IHealthEngagement](#)