

IHealth News for Medical Staff

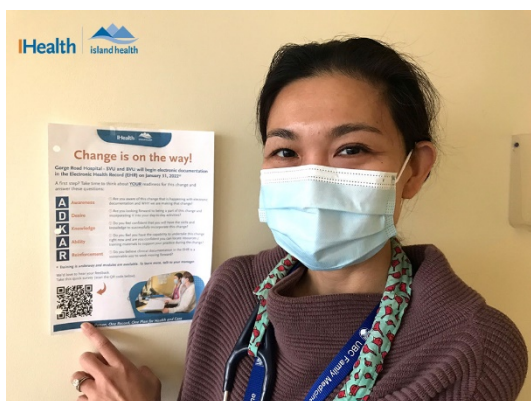
Issue No. 8



WATCH: Medical Staff Site Chiefs Drs. Hayley Bos and Brian Mc Ardle offer their thanks to staff following the roll-out of electronic clinical documentation at Royal Jubilee and Victoria General Hospitals this fall and early winter.

Gorge Road Hospital and VGH AP/LDR go-live

Gorge Road Hospital (GRH) Bridgeview and Skyview units are the latest sites making the transition to electronic clinical documentation in the Cerner electronic health record (EHR). Physicians in the two units went live November 25, while nursing and allied health staff started using electronic clinical documentation on January 31.



Clinical staff in the antepartum and labour and delivery and recovery (AP/LDR) units at Victoria General Hospital (VGH) also made the transition to electronic clinical documentation on January 31, completing this phase of activation in acute care at VGH.

Dr. Jacqueline Cooper is a physician at GRH, where clinical staff joined their medical colleagues in the use of electronic clinical documentation on January 31.

Details expected on 2022/2023 activations expected this month

Details on which sites will likely go live in 2022 and into 2023 are expected following engagement with local sites and a February 22 meeting of the IHealth Executive Steering Committee.

A number of ongoing challenges across the region – for example, related to COVID-19 pandemic response, global supply chain issues, staffing shortages and extreme weather events in recent months – impacted the schedule for IHealth activations in 2021 and into this year. Despite these challenges, Island Health made substantial progress last year to advance use of the electronic health record thanks to the dedication and hard work of

Island Health medical and clinical staff, with support from project staff collaborating with local site and department leaders, managers and many corporate departments.

The Summit Care Residence, Comox Valley Nursing Centre, Royal Jubilee Hospital (RJH), Victoria General Hospital (VGH) and Port Alice Health Centre launched the EHR in 2021.

Nanaimo Regional General Hospital (NRGH) – the first acute care hospital in Island Health to launch the EHR in 2016 – achieved another major milestone, going live with Computerized Provider Order Entry (CPOE) in the emergency department, completing NRGH's transition to full EHR functionality.

As well, the [MyHealth](#) online patient portal surpassed 160,000 citizens signed up for 24/7 access to their personal health information.

Sites anticipating activations in 2022 and 2023 include Cowichan District Hospital, Saanich Peninsula Hospital, West Coast General Hospital, and Gorge Road Hospital Long Term Care.

Look for further updates in March, in this newsletter and through various other regular information channels for medical and clinical staff.

IHealth Support Continues @RJH &VGH



ON-SITE

On-site support for electronic clinical documentation and in the moment skill sharpeners continue. Please visit our Clinical Informatics and Provider Experience and Education (ProEx) team members to receive additional support or education:

WHEN: Tuesdays and Wednesdays 8 am to 4 pm

WHERE: @RJH - PCC 201 and @VGH – S275

Our teams will also be rounding during these times.

REMOTE SUPPORT: 24/7

Call **1.877.563.3152**

Dr. Hayley Bos, VGH site chief, uses the Dragon microphone at the IHealth Command Centre during go-live.

Physician Skill Sharpeners

Please consider booking time (in small groups or individually) with the ProEx team to enhance your clinical documentation, autotext, and Dragon skills. The ProEx team would be pleased to come to a division meeting, and our IHealth Medical Staff and Physician Leads would be glad to attend these as well.

To book a time: EHRProviderEducation@islandhealth.ca

ProEx team members are available Monday to Friday from 8 am to 4 pm virtually via Zoom for up to 1 hour.

Compete a post-education survey to receive CME credits

In addition to the four hours of remuneration to medical staff members who completed clinical documentation education for RJH and VGH, Continuing Medical Education (CME) credits are available. This further acknowledges the successful completion of the on-line learning modules and virtual classroom training required.



The completion of a post-education survey is a requirement to be awarded the CME credits.

Take this Post-Education Survey now

Upon completion of the survey, CME certificates will be issued via email. Credits available include:

1. Up to a maximum of 4.5 MOC **or**
2. 13.5 CFPC MainPro+

These totals will be indicated on the issued certificate.

When completing the survey please note the following:

ALL questions on the survey require responses.

If you are qualified as both a specialist and family practice physician, you have the choice to claim your CME credits as a specialist physician through the MOC or as a Family Practice physician through the CFPC. **Please email the Provider Education and Experience team at ehrprovidereducation@island.ca identifying which role you would**

like to use for your credits. Unless informed otherwise, you will automatically be credited as a Specialist physician.

Please allow up to 10 business days post-survey completion for certificate distribution.

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Comments or questions, or to register for training: ihealthclindocproject@viha.ca



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