

PRINCIPLES OF MEDICAL LEADERSHIP

Presented by the Canadian Medical Protective Association (CMPA)



**Plan to join us for this two half-day Zoom
event for medical leaders**

Day One – February 1, 2022*:
Understanding Psychological Safety

Day Two – February 8, 2022*:
Natural Justice/Managing Conflict

Speakers:

Dr. Liisa Honey, CMPA Senior Physician Advisor - Safe Medical Care Learning
Dr. Richard Mimeault, CMPA Physician Lead, Learning Programs
Dr. Ian Thompson, Executive Medical Director, Medical and Academic Affairs
and medical leaders from across the Island Health Region

*Sessions run 8:00 – 11:30 am

CFPC English:

"This Group Learning program has been certified by the College of Family Physicians of Canada for up to 6.5 Mainpro+ credits".

RCPSC English:

"This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by The CMPA. You may claim a maximum of 6.5 hours (credits are automatically calculated)".



If you would like to register,
or for more information please email
medstaffdevelopment@islandhealth.ca

Physician leadership workshop – Objectives and CanMEDS Roles 2022

Note: accredited 6.5 hr delivered over 2 half day virtual sessions

Building reliable systems:

1. The leader's role

- Explain the 2 key elements of a framework for improvement (Leader, Scholar)
- Describe the role of the leader in supporting a learning system and a culture of continuous improvement (Leader, Collaborator, Health Advocate, Scholar)

2. Understanding psychological safety

- Explain the core role of psychological safety in workplace culture (Leader, Professional)
- Describe the leader's role in modelling psychological safety (Leader, Collaborator)
- Identify specific behaviours that model psychological safety and how this can impact team performance (Collaborator, Leader, Scholar, Professional)

3. A culture of accountability

- Describe the 3 behaviours that threaten patient safety (Collaborator, Leader)
- Describe appropriate management interventions for these behaviours (Collaborator, Leader)
- Explain the elements of accountability at the system and provider levels (Collaborator, Leader)

4. Natural justice and managing conflict

- Explain the importance of natural justice principles in establishing reliable management of disruptive behaviours (Leader, Collaborator)
- Describe a framework for managing conflict and unwanted or disruptive behaviours (Collaborator, Leader, Professional)

5. Putting learning into practice

- Explain how this content can be applied to the local work environment (Leader, Scholar)
- Propose steps to incorporate knowledge into practice and effect system level impact (Health advocate, Leader, Scholar)