



Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



Attention: Visitor Restrictions are in Effect

VISITOR POLICY



Those who are sick or in self-isolation:
DO NOT ENTER



**A MEDICAL MASK IS REQUIRED
for all staff and visitors**
Please use the mask provided

Social visitation will be suspended if there is an active COVID-19 outbreak.

ESSENTIAL VISITS

- » Visits for compassionate care (such as critical illness, hospice care, end of life and medical assistance in dying).
 - » Visits essential to patient/client care and mental well-being, including:
 - Assistance with feeding, mobility and personal care.
 - Communication assistance and supported decision-making for people with disabilities or cognitive impairment.
 - » Existing registered volunteers providing services as described.
- * Essential visits are limited to one visitor at a time. For palliative and end-of-life care, more than one visitor may be allowed at a time.

SOCIAL VISITS

- » Visits made by family members or friends of a resident.
- » A maximum of two people (plus one child) may visit a resident at the same time indoors.
- » Residents may have more visitors outdoors as long as public health guidelines are followed.
- » Visitors must schedule their visit in advance with facility staff.
- » Visitors may visit in the resident's room as well as designated common areas and outdoor spaces.

All visitors must wear a medical mask and clean hands before and after visiting (using soap and water or alcohol-based hand sanitizer).

For immediate assistance, family members and visitors can call the number below:



BC Centre for Disease Control

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.

Non-medical inquiries (e.g., travel, physical distancing):

1 888 COVID19 (1 888 268-4319) or text 604 630-0300

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