

Section Head, Therapeutic Endoscopy

Role Focus

The Section Head, Therapeutic Endoscopy is a subspecialty subject matter expert who advises the Division Head on section matters to ensure high-quality, efficient, and sustainable medical staff service models across Island Health consistent with Medical Staff By-laws and Rules, and with Island Health's quality structure.

Reporting to the Division Head, Gastroenterology, and working closely with managers in their area, this role supports the oversight of local quality improvement initiatives and supports workforce planning and continuing professional development.

Key Impact Areas

As a Section Head, you will be responsible for:

Operations:

- Supporting workforce planning, recruitment, and credentialing/privileging processes within the Section.

Strategy:

- Evaluating and anticipating regional program resource needs and collaborating with medical and administrative leaders to prioritize available resources effectively.
- Leading initiatives to enhance patient care delivery across Island Health within the specialty area.
- Identifying and implementing creative approaches to improve efficiency and service integration.

Governance:

- Collaborating with Island Health departments, divisions, and partners to align medical staff service models with governance structures and clinical objectives.
- Fostering trust, collaboration, and effective relationships among stakeholders through transparent communication and equitable decision-making.
- Providing governance and leadership to Section members as outlined in the Bylaws and Rules.

Quality:

- Establishing structures and processes that actively engage physicians in quality improvement and assurance activities.
- Overseeing activities that advance technology and data use to improve service delivery using the Electronic Health Records (EHR) in collaboration with the Quality Systems team.

- Involvement in investigation and resolution of program-related Patient Safety Learning System and Patient Care Quality Office events.

Communication & Collaboration:

- Advocating for patient-centered care and fostering a collaborative environment.
- Collaborating with other medical and administrative leaders, such as Department Heads, Chiefs of Staff and Site Chiefs, to ensure consistent practice standards across different sites.

Other duties as assigned.

The Details:

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| Co -lead: | Endoscopy Unit Managers at VGH and NRGH |
| Reporting to: | Division Head, Gastroenterology |
| Committee Responsibilities: | |
| Time Requirements: | 0.02 FTE |
| Compensation: | \$4,704.30 per year |

Qualifications and Competencies

- Doctor of Medicine (MD) with current registration and good standing with the respective College with specialty or subspecialty training, as required of the role.
- Active Medical Staff privileges with Island Health.
- Training and/or experience in multidisciplinary quality improvement and/or patient safety is an asset.
- Prior medical leadership experience strongly preferred.
- Demonstrated commitment to formal leadership education is an asset (e.g., UBC Sauder Physician Leadership Program, CMA Physician Leadership Institute, SFU Physician Leadership Series, or equivalent).
- Strong verbal and written communication skills.
- Demonstrated ability to adapt to a dynamic healthcare environment with initiative and resilience.
- Strong interpersonal skills with the ability to build and sustain professional relationships at all levels.
- In-depth understanding of health services and operational systems.