

Medical Lead, Collaborative Emergency Response Transport (CERT)

Role Focus

The Medical Lead, Collaborative Emergency Response Transport, provides local operational leadership, supports the CERT Transport Advisors and Nurses, other medical staff and clinical quality within patient transportation. The Medical Lead provides oversight of service delivery within all geographic areas between acute care facilities, supporting a collaborative approach. The Medical Lead has an important role liaising with external care providers including BC Emergency Health Services and other transport teams in the province.

This role functions in a co-leadership partnership. The co-leadership model values shared accountability, joint decision-making, and the integration of medical and operational perspectives.

Key Impact Areas

As Medical Lead, you will be responsible for:

Quality:

- Identifying patient needs and expectations in the acute transportation environment across Island Health to inform quality improvement priorities through the Access and Flow Cross Continuum Committee and other quality committees and CARE Networks, as appropriate.
- Supports PSLS reviews, PCQO concerns, high-quality case reviews with CERT clinical staff.
- Supports completion of departmental Continuing Professional Development (CPD) plans, as appropriate.

Strategy:

- Providing input on patient care trends and operational opportunities and challenges that inform local and regional strategic planning (i.e., expanding to further sites, or clinical specialties).
- Implementing initiatives, ensuring they align with regional and provincial transportation plans.

Operations:

- Ensuring coverage is in place 24/7 for the CERT Transport Advisor group.
- Supporting medical staff in identifying and implementing operational improvements in collaboration with site and departmental leadership.
- Assessing, monitoring, and anticipating team resource needs and working with medical and operational leaders to prioritize these needs within available resources.

Governance:

- Leading local recruitment processes.
- Participating in workforce planning activities to identify current and future workforce needs in your department and jurisdiction.
- Addressing unprofessional behaviour, questions of clinical competence, or failure to meet appropriate standard of care by medical staff.

Communication & Collaboration:

- Advocating for patient-centered care and fostering a collaborative environment.
- Regular communication with members of the medical staff on your service and your leadership colleagues, including department leadership, fellow Site Chiefs, the Chief of Staff, Community Medical Directors and administrative leaders.
- Promoting participation in activities related to health, safety, and welfare of Medical Staff within their service.

Other duties as assigned.

The Details:

Co -lead:	Director, Access & Flow
Reporting to:	The Executive Medical Director with responsibility for CERT
Committee Responsibilities:	Member, Access and Flow Cross Continuum Committee as needed Attendee, CARE Networks as needed
Time Requirements:	0.20 FTE
Compensation:	\$47,043.03 per year

Qualifications and Competencies

- Doctor of Medicine (MD) with current registration and good standing with the College of Physicians and Surgeons of BC and with specialty or subspecialty training, as required of the role.
- Experience in the medical transportation environment.
- Exposure to critical care or emergency medicine.
- Preference given to those who have previous experience with BCEHS
- Training and/or experience in multidisciplinary quality improvement and/or patient safety is an asset.
- Prior medical leadership experience preferred.
- Demonstrated commitment to formal leadership education is an asset (e.g., UBC Sauder Physician Leadership Program, CMA Physician Leadership Institute, SFU Physician Leadership Series, or equivalent).
- Strong verbal and written communication skills.
- Demonstrated ability to adapt to a dynamic healthcare environment with initiative and resilience.
- Strong interpersonal skills with the ability to build and sustain professional relationships at all levels.
- Proven clinical competence with an in-depth understanding of health services and operational systems.