

Deputy Site Chief, Ophthalmology – Nanaimo Regional General Hospital

Role Focus

The Deputy Site Chief, Ophthalmology provides local leadership with a primary focus on medical staff governance and clinical quality, consistent with Medical Staff Bylaws and Rules, and with Island Health's quality structure. Reporting to the Site Chief, Surgery, the Deputy Site Chief contributes to site-level and subspecialty leadership activities.

Key Impact Areas

As Deputy Site Chief, you will be responsible for:

Operations:

- Ensuring continuous provision of services within the department/program at the site in partnership your Site Chief, Surgery.
- Ensure the on-call schedule is completed by the physician group and submitted to the Site Chief, Surgery.

Quality:

- Identifying patient needs, clinical risks, and quality improvement opportunities within the subspecialty aligned with site, departmental, and regional priorities, as appropriate.
- Monitoring and reviewing quality indicators, outcomes, and trends relevant to the subspecialty, and escalating concerns to the Site Chief as required.
- Participating in patient safety reviews, critical incident reviews, and other quality assurance processes, as appropriate.
- Supporting adherence to clinical standards, policies, and best practices within the subspecialty.
- Collaborating with operational and clinical leaders to support implementation of quality-driven workflow or practice changes.

Strategy:

- Providing subspecialty-specific input on clinical quality trends, risks, and improvement priorities to inform site and departmental planning.
- Supporting implementation of site and regional strategic initiatives as they relate to the subspecialty.

Governance:

- Conducting credentialing and privileging activities at the site, liaising with the Site Chief and departmental leadership as required.
- Supporting completion of Continuing Professional Development (CPD) plans and encouraging engagement in quality and safety education.
- Identifying and escalating concerns related to professional conduct, clinical competence, or standards of care to the Site Chief, Surgery and appropriate departmental leadership as necessary.

Communication & Collaboration:

- Advocating for patient-centered, safe, and high-quality care within the subspecialty.
- Maintaining regular communication with medical staff within the subspecialty regarding quality priorities, outcomes, and improvement initiatives.
- Collaborating closely with the Site Chief, departmental leadership, quality teams, and operational partners.
- Promoting participation in activities related to the health, safety, and wellness of Medical Staff, aligned with Site Chief and Chief of Staff priorities.

Other duties as assigned.

The Details:

Reporting to:	Site Chief, Surgery Division Head, Ophthalmology
Committee Responsibilities:	Member, NRGH OR Liaison Meeting Member, LMAC Member, Acute Quality & Operations Committee
Time Requirements:	0.025 FTE
Compensation:	\$5,880.38 per year

Qualifications and Competencies:

- Doctor of Medicine (MD) with current registration and good standing with the College of Physicians and Surgeons and with specialty or subspecialty training, as required of the role.
- Training and/or experience in multidisciplinary quality improvement and/or patient safety is an asset.
- Prior medical leadership experience preferred.
- Demonstrated commitment to formal leadership education is an asset (e.g., UBC Sauder Physician Leadership Program, CMA Physician Leadership Institute, SFU Physician Leadership Series, or equivalent).
- Strong verbal and written communication skills.
- Demonstrated ability to adapt to a dynamic healthcare environment with initiative and resilience.
- Strong interpersonal skills with the ability to build and sustain professional relationships at all levels.
- Proven clinical competence with an in-depth understanding of health services and operational systems.