

Our Clinic Uses Ambient Artificial Intelligence (AI) Scribes



How Does an AI Scribe Work?

It Listens	The AI scribe makes a temporary audio recording and transcript from your appointment.
It Summarizes	The AI scribe creates a draft summary of your conversation, keeping the important pieces of information.
It Protects	The information is sensitive, so we treat this carefully.
We Review It	Your healthcare provider reviews the note and edits it to ensure it is accurate.
We Save It	Your healthcare provider updates your electronic medical record.

During Your visit at Island Health, a Healthcare Provider will ask you for Permission to Use AI Scribe.

The use of an AI scribe is completely voluntary, you can decline or withdraw permission and your decision will not affect your care.

Your Personal Information

- Your personal information is collected and used in accordance with applicable laws, including the *Freedom of Information and Protection of Privacy Act* (B.C.). Your personal information will be used to provide you with care and to evaluate and improve the delivery of care.
- AI scribe companies are required to comply with all laws in British Columbia and work with Island Health to safeguard your personal information.

More Resources



Have any questions about the collection of your personal information? Contact privacy@islandhealth.ca
Have you accessed your Health Record on the Patient Portal?

Visit <https://www.islandhealth.ca/our-services/virtual-care-services/myhealth> scan the QR code