

RJH Daily Key Message Day: 21

Attention: RJH Clinicians, Physicians, Midwives, and support staff.

PRACTICE REMINDERS

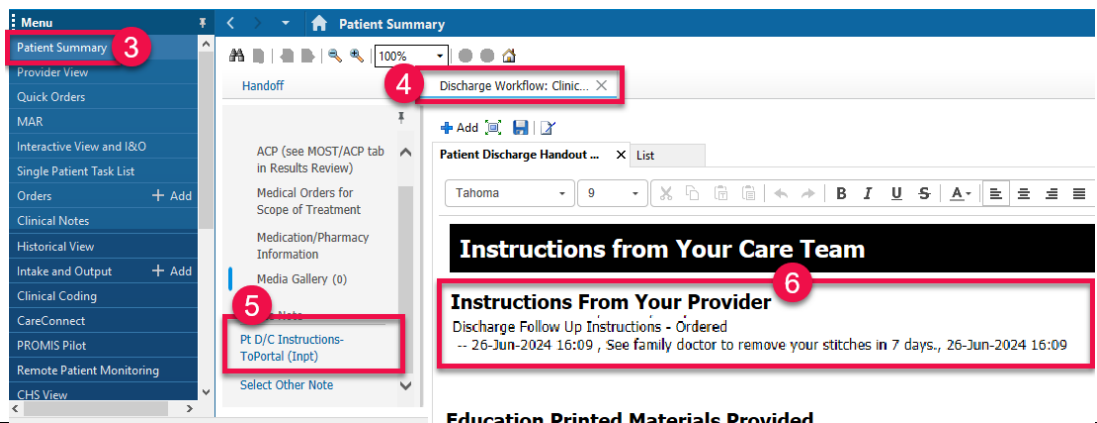
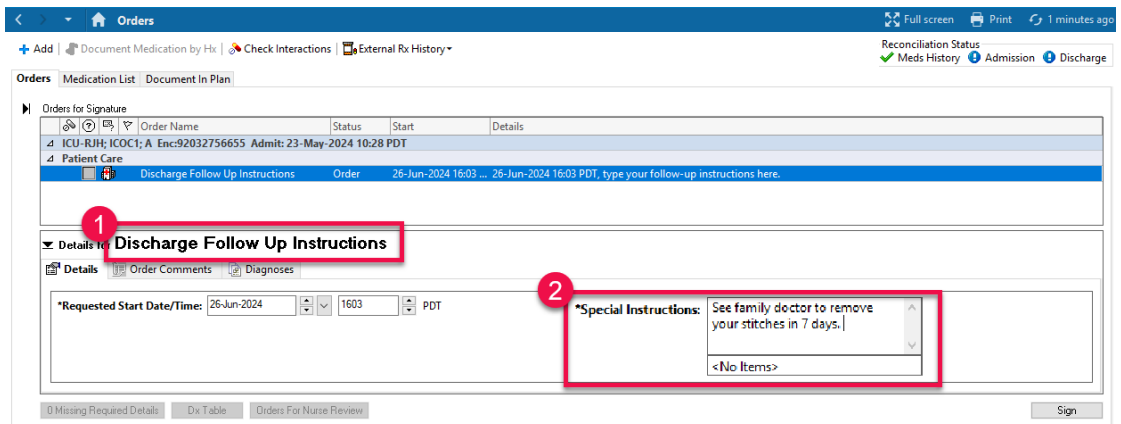
Follow Up instructions

What we heard: Staff are unsure how to write/order follow up instructions.

What you need to know: There is an order available called Discharge Follow Up Instructions.

What you need to do: Use the *Discharge Follow Up Instructions* order and type the instructions. This information now autopopulates to these locations:

- Orders profile under Patient Care.
- Discharge workflow tab.
- Patient Discharge Handout.



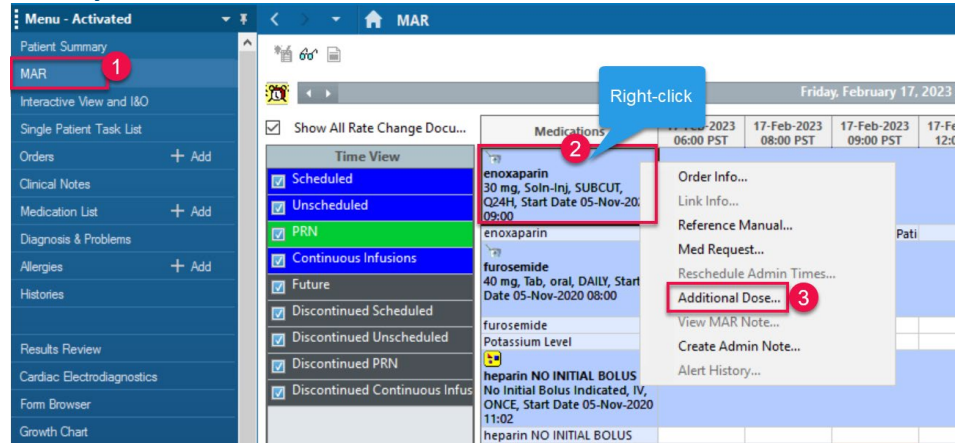
Additional Dose in the MAR

What we heard: Nurses are unsure how to document a medication dose if there is no Task prompt in the MAR. If you are uncertain if an additional medication dose is needed, contact the ordering provider for clarification.

What you need to know:

- The **Additional Dose** function is available for an active medication order when a medication needs to be administered and documented before the next scheduled dose.
- Documenting an Additional Dose does not reschedule future doses.
- Documenting an Additional Dose is done in the MAR, not the MAW.
- Documenting an Additional Dose bypasses scanning the patient. Be sure to complete positive patient ID before administering the medication.

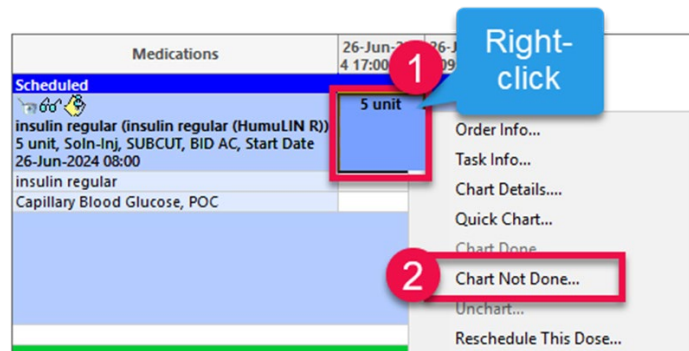
What you need to do:


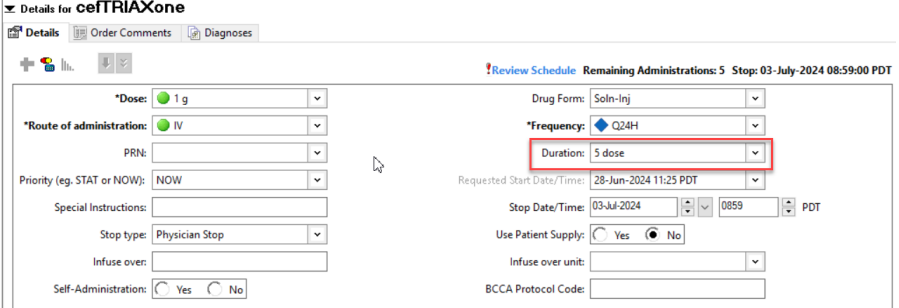
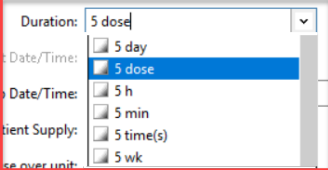


Documenting SC insulin

What we heard: The MAR/MAW does not allow nurses to document “0 units” of subcutaneous insulin.

What you need to know: You cannot document a dose of 0 units. If the patient requires 0 units, use the **Chart Not Done** feature in the MAR.



	<p>What you need to do: Navigate to the MAR, right-click on the medication Task, and select Chart Not Done. Include a Reason in your documentation (e.g., “per sliding scale order details”).</p>
<p>NPO Orders</p>	<p>What we heard: When a patient needs to be NPO, staff are discontinuing their Diet order but not placing the NPO order.</p> <p>What you need to know: Patients must always have either an active Diet order or an active NPO order. Only discontinuing the Diet order will not make the patient NPO and the diet office will continue to send trays.</p> <p>What you need to do: If a patient is not allowed to eat orally, place an NPO order. Use the NPO exception field as required to provide clarity on the NPO status.</p> 
<p>Ordering Medications with a Duration</p>	<p>What we heard: Medications that are only required for a certain number of days or doses are being ordered incorrectly and resulting in errors.</p>  <p>What you need to know: When ordering a duration on a medication, you can use one of the following duration units; day, dose, h, min, time(s) and wk.</p> 

What you need to do:

If using the “Day” duration unit, click on “Review Schedule” to see when the next dose will be due and to confirm a correct schedule. This is especially important if you have used the priority of “Now”.

Review Schedule Remaining Administrations: 5 Stop: 03-July-2024 08:59:00 PDT

Drug Form: Soln-Inj

*Frequency: Q24H

Duration: 5 dose

Requested Start Date/Time: 28-Jun-2024 11:25 PDT

Stop Date/Time: 03-Jul-2024 0859 PDT

Use Patient Supply: Yes No

Infuse over unit:

BCCA Protocol Code:

Duration: 5 dose

Requested Start Date/Time: 28-Jun-2024 13:32 PDT

Stop Date/Time: Requested Start Date/Time (First Administration):

Use Patient Supply: 28-Jun-2024 1332 PDT

Infuse over unit: Next administration:

BCCA Protocol Code: 29-Jun-2024 0900 PDT Skip administration

Following administration:

30-Jun-2024 0900 PDT

When to mark a medication task as Not Given vs. Not Done

What we heard: Nurses want more clarity on when to mark a medication task as **Not Given** versus **Chart Not Done**.

What you need to know: Document a medication **Not Given** when there was intent to give a medication and you decided not to (eg. Bradycardia). Document a task as **Chart Not Done** when you need to clean up tasks where there was no intent to give the medication (eg. Patient on extended pass).

What you need to do:

Mark a task as **Not Given** for the reasons listed below:

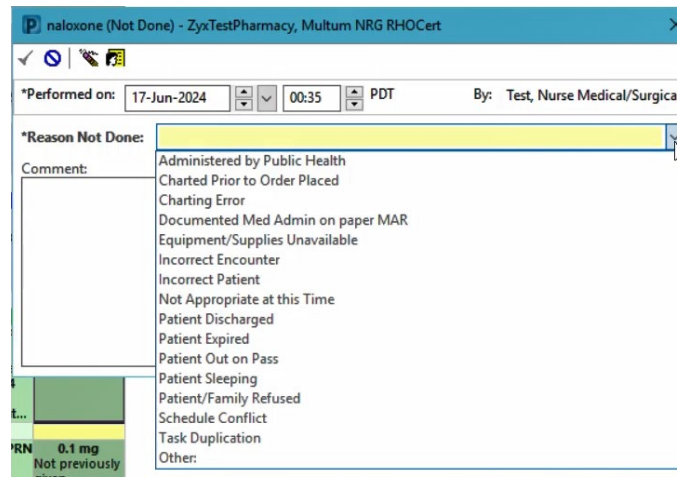
Not Given

*Reason:

Comment

- Bradycardia
- Bradypnea
- Dispensed
- Hypertension
- Hypotension
- IV Contrast Administered within 48 hours
- Lab Value
- Lab Value Not in Range
- No Blood Return
- No IV Access
- Nursing Assessment
- Patient nauseated
- Patient/Family Refused
- Tachycardia
- Tachypnea

Mark a task as **Chart Not Done** for the reasons listed below:



Reviewing Hold Medications

What we heard:

Staff need additional support in reviewing and processing Hold Medications.

What you need to know:

When a physician wants to hold a medication, they will place a .HOLD MEDICATION order where they will enter the details of the medication, route, reason and any additional instructions.

This order will flow to the top of the MAR for the nurses review.



What you need to do:

The .HOLD MEDICATION order will not remove the task for the medication that is being held.

Use “Chart Not Done” to mark this medication as held.

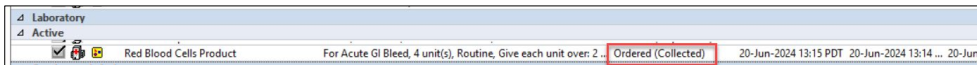
The screenshot shows a medical chart interface. A dropdown menu is open over a table entry for 'LORazepam (Ativan)'. The menu options include 'Order Info...', 'Task Info...', 'Chart Details...', 'Quick Chart...', 'Chart Done...', 'Chart Not Done...' (highlighted with a red box), 'Unchart...', and 'Reschedule This Dose...'. Below the menu, a table entry for 'LORazepam (Ativan)' is visible with the status 'Not Done: Not Appropriate at this Time'.

Blood Product Order Statuses & Orders

What we heard: Clinicians interpret the status “completed” for blood product orders as administration has been completed.

What you need to know:

- The blood product orderable status is unrelated to whether the blood product was administered.
 - When a blood product order is signed by the Provider, the status is noted as **Ordered (Collected)**.



- When the blood product is ready, the status is noted as **Completed**.



- Blood product orders (other than those placed in MHP-specific modules), render two separate orders:
 - **Product Order:** Entered by the provider. Visible in the Blood Administration Module and under the Laboratory heading in Orders.
 - **Transfuse Order:** Generated from the Product Order details. Visible in Care Compass, Single Patient Task List, and under the Patient Care heading in Orders. It is **not** visible within the Blood Administration Module. The Transfuse Order status will update to **Completed** when the product has been administered.

Order Name	Details	Status	Last Updated	Start	Stop
Patient Care					
Active					
Complete Form: Consent for Transfusion of Blood Products	20-Jun-2024 13:14 For the consent/refusal forms, see the Reference Text	Ordered	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 PDT	20-Jun-2024 13:14 PDT
Notify Provider	20-Jun-2024 13:14, for signs and symptoms of transfusion r...	Ordered	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 ...	20-Jun-2024 13:14 ...
Transfuse Red Blood Cells	20-Jun-2024 13:14, 4 unit(s), Routine, Give each unit over: 2... Indication: Acute GI Bleed	Ordered	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 PDT	20-Jun-2024 13:14 PDT
Vital Signs	20-Jun-2024 13:14, Stop date 20-Jun-2024 13:14, per blood ...	Ordered	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 ...	20-Jun-2024 13:14 ...
Communication Orders					
Active					
Order Set Communication	20-Jun-2024 13:14, Discontinue Blood Administration Adult...	Ordered	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 ...	20-Jun-2024 13:14 ...
Laboratory					
Active					
ABORh (D) Confirmation	Blood, Stat collect, 20-Jun-2024 13:14, Lab Collect	Ordered (Dispatched)	20-Jun-2024 13:15 PDT	20-Jun-2024 13:15 ...	20-Jun-2024 13:15 ...
Antibody Screen	Blood, ST collect, 20-Jun-2024 13:14, Lab Collect	Ordered (Dispatched)	20-Jun-2024 13:15 PDT	20-Jun-2024 13:15 ...	20-Jun-2024 13:15 ...
Blood Group	Blood, ST collect, 20-Jun-2024 13:14, Lab Collect	Ordered (Dispatched)	20-Jun-2024 13:15 PDT	20-Jun-2024 13:15 ...	20-Jun-2024 13:15 ...
Red Blood Cells Product	For Acute GI Bleed, 4 unit(s), Routine, Give each unit over: 2 ...	Ordered (Collected)	20-Jun-2024 13:15 PDT	20-Jun-2024 13:14 ...	20-Jun-2024 13:14 ...

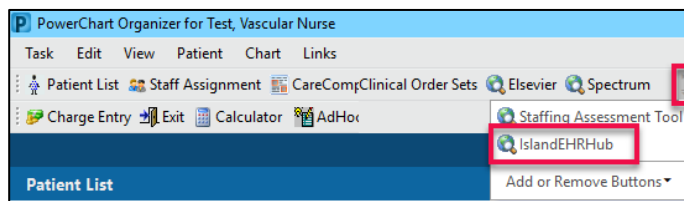
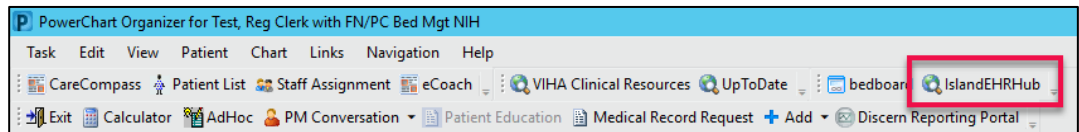
When you receive notification of new orders for transfusion, access the module to review the orders entered by the provider. After the orders for blood product administration have been performed, document on the Transfuse task in Care Compass or Single Patient Task List.

CPOE TIPS & TRICKS

Try out IslandEHRHub

You can use IslandEHRHub to find quick-reference-guides and other helpful information.

Access IslandEHRHub from the PowerChart toolbar:



Lab Add-On and Cancel & Reorder

EHR Learning Hub has resources for managing lab orders.

EHR Learning Hub

Allied Health

Lab

Transfusion Medicine

Medical Imaging

Pharmacy

Entering and Understanding Orders

- [Integrating Pathology Lab Orders](#)
- [Completing Requisitions via eForm](#)
- [Initiating Lab and Diagnostic Requests and eForms - Clinicians](#)
- [Initiating Lab and Diagnostic Requests - Midlevel](#)
- [Lab Add-on: Order Priority](#)
- [Lab Add-on: Order Priority Non-Acute Care \(TC, HEM, Outpatient\)](#)
- [Lab CPOE Ordering Tables: Understanding Frequencies](#)
- [Lab Order Details](#)
- [Ordering Blood Cultures](#)
- [Ordering Cytogenetics](#)

Lab Collection

- [Collecting and Labeling CSF Specimens](#)
- [Documenting Point of Care Testing](#)
- [Documenting Specimen Collection](#)
- [Documenting Specimen Collection - Midlevel](#)
- [Priority Tasks on the Specimen Collection Wizard](#)
- [Lab Specimen Labeling](#)
- [Maintain Anatomical Pathology Collectors in the Operating Room](#)
- [Maintain Anatomical Pathology Lab Collectors](#)
- [Printing Specimen Collection Labels](#)
- [Rescheduling Inpatient Collect Lab Tasks](#)

FEEDBACK



If you have feedback for us, please email IHealth@islandhealth.ca

FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

Where Did I Read That?

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

IHealth Intranet Homepage

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>