

RJH Daily Key Message Day: 19

Attention: RJH Clinicians, Physicians, Midwives, and support staff.

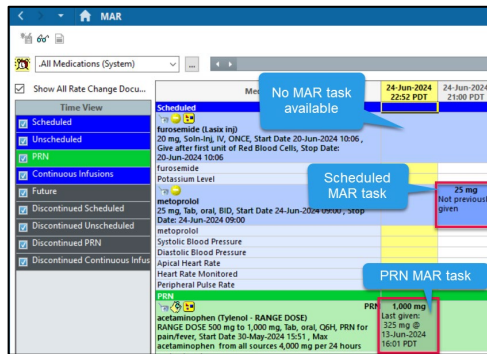
PRACTICE REMINDERS

MAR Tasks

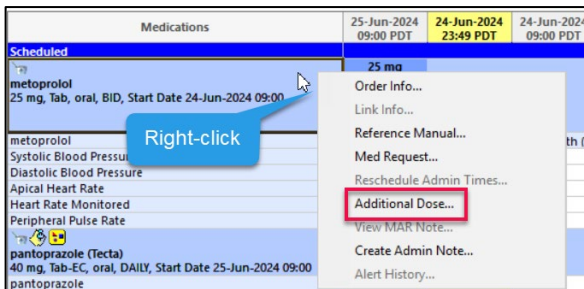
What we heard: MAR tasks are unavailable for scheduled medications.

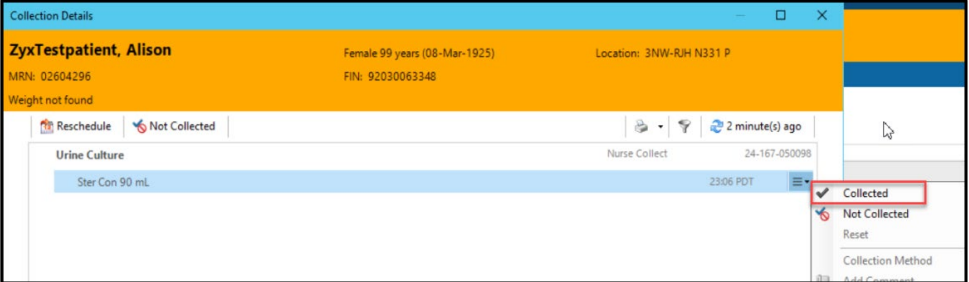
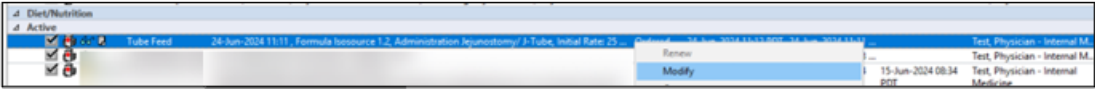
What you need to know: When orders are placed for scheduled medications, MAR tasks generate on the MAR for medication administration times. Incorrect Early/Late medication administration documentation results in “borrowing” a MAR task from another scheduled dose.

PRN medications always have a MAR task available.



What you need to do: Review MAR tasks/administration times. Document medication administration using the MAW. If a medication is scheduled and a MAR task is not available, review administration history and details, and order information. Add an “Additional Dose” to schedule MAR tasks for the correct administration time to avoid “borrowing” a future MAR task.



<p>Documenting a Specimen Collection</p>	<p>What you need to know: In order for lab to know you have collected your specimen you need to scan the patient’s wrist band and then scan the specimen.</p> <ul style="list-style-type: none"> • Select Specimen Collection from the toolbar. • The Collection Details window displays. • Scan the patient’s wrist band per PPID • Scan the label on the specimen, look for the check marks, and sign. 
<p>Ordering a TEE at RJH</p>	<p>What we heard: Occasionally the Echo clinic is getting requests for Transesophageal Echocardiograms (TEE) on an order for an Transthoracic Echocardiogram (TTE) with special instructions for TEE.</p> <p>What you need to know: TEEs are booked differently than TTEs. There is an order that will task the unit clerk to send a requisition for a TEE to the Echo Clinic. When the Echo clinic is fully activated, the CPOE TEE order will integrate with the booking system.</p> <p>What you need to do: Use the “Transesophageal Echocardiogram, RJH Location” order when requesting TEEs to be performed at RJH.</p>
<p>Active Tube Feed Orders</p>	<p>What We Heard: If a patient has numerous active tube feed orders, it creates confusion for clinicians and the diet office.</p> <p>What You Need to Know: We have added a rule to allow only one active tube feed order.</p> <p>What you need to do: Continue to review orders for active tube feed orders and modify if appropriate.</p>  <p>If a second tube feed order is placed, the new order will discontinue the old tube feed order.</p>

CPOE TIPS & TRICKS

Patient Transfer

Resources are available on the Intranet to support Providers, Nursing, and NUA with patient transfers.

Popular Links

- [BC Service Desk & Clinical Service Desk](#)
- [Downtime Resources](#)
- [Email](#)
- [Employee Directory](#)
- [Employee SelfService](#)
- [Forms](#)
- [HR Access Helpline](#)
- [IHealth CPOE Go-Live](#)
- [Job Postings](#)
- [LearningHUB](#)
- [MySchedule](#)
- [Wellness Resources](#)

Interfacility Transfers

GENERAL PRINCIPLES

WORKFLOW SUPPORT BY ROLE AND TRANSFER TYPE:

Please select your role for additional information:

- Physicians & Nurse Practitioners
- Nursing
- Nursing Unit Assistants & Clerical Support
- Allied Health
- Supporting Departments

Transfer Type	Reference Documents
RJH to VGH	<p>Sending:</p> <p> Sending nurse RJH to VGH</p> <p>Receiving:</p> <p> Receiving nurse RJH to VGH</p>
VGH to RJH	<p>Sending:</p> <p> Sending nurse VGH to RJH</p> <p>Receiving:</p> <p> Receiving nurse VGH to RJH</p>
Treat at RJH and return to VGH	<p>Home Site:</p> <p> Home site nurse - treat at RJH</p> <p>Treating:</p> <p> Treating nurse at RJH</p>
Treat at VGH and return to RJH	<p>Home Site:</p> <p> Home site nurse - treat at VGH</p> <p>Treating:</p> <p> Treating nurse at VGH</p>
RJH planned surgery at VGH/SPH/SISC OR	<p>Planning Workflow:</p> <p> Nurse initiating planned pre-op</p>

Interfacility Transfers

Performing Chart Checks

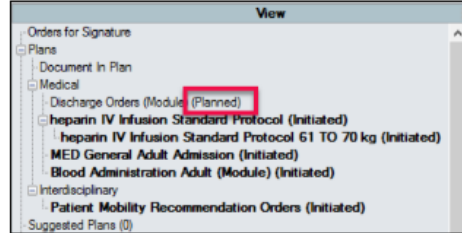
EHR Learning Hub has a resource available to assist you with chart checks.

Performing Chart Checks

Chart checks ensure that areas of the patient chart is up to date and has appropriate active orders. It is recommended that clinicians

Reviewing the View pane for order sets

Review the order sets on the **Orders** page in the **View** pane. Notice that some order sets are in a **(Planned)** state. It is your responsib



- No cosignature is required to initiate a Planned order set because the order set was already signed by the ordering provider.
- Discontinue order sets or modules that are obsolete. For example, a patient who has received their unit of blood no longer nee

Reviewing clinical categories orders

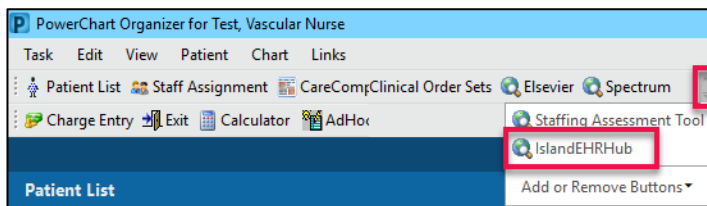
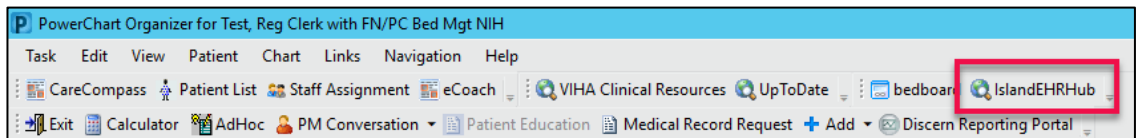
Review the orders by clinical category (e.g., Alerts, Diet/Nutrition, etc).

Order Name	Details
Medical Orders for Scope of Treatment	
MOST (Resuscitation Status) Adult	04-Nov-2020 16:34, M3 - treatment including transfer care, Capable Patient, Cons
Alerts	
Patient Precautions	25-Jun-2021 12:53, Contact
Patient Precautions	29-Oct-2020 09:48, Droplet Contact, Other (Special Instructions), Virus Investigat
Safety Alert	03-Nov-2020 14:48, Falls Risk
Diet/Nutrition	
Beneprotein	04-Nov-2020 16:35, BID via PEG tube
NPO	04-Nov-2020 16:34
Activity	
Activity as Tolerated	04-Nov-2020 16:34, 04-Nov-2020 16:34
Patient Ambulation Recommendations	03-Nov-2020 14:58, Assist Type: Independent, Assistive Device: Walker, 2 wheel
Patient Transfer Recommendations	03-Nov-2020 14:58, 1 person assist, None

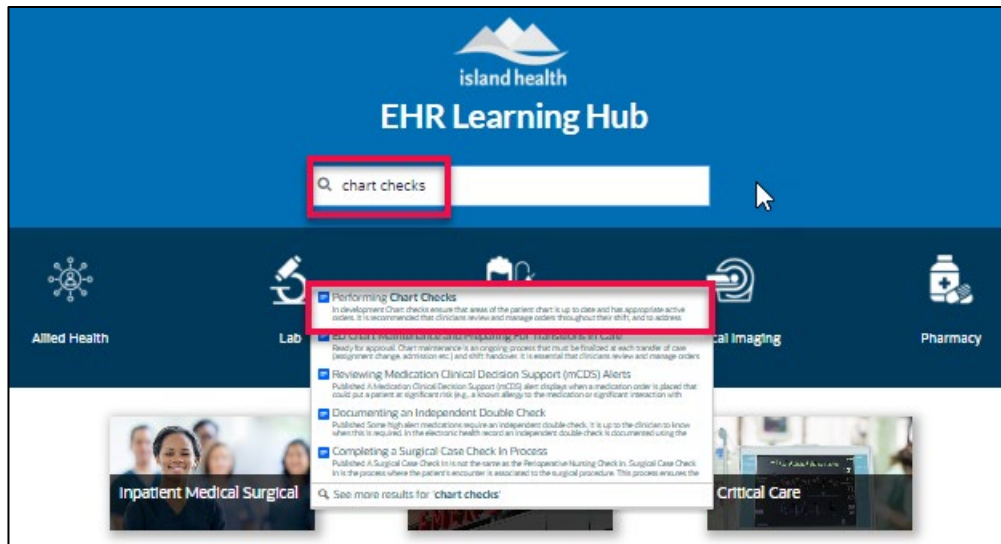
Check **Laboratory** orders are entered for the appropriate collection time.

Order Name	Details
Complete Blood Count and Differential	Blood, Recurring collect, 05-Nov-2020 10:52, Q2D, Lab Collect while on heparin
Complete Blood Count and Differential	Blood, Routine collect, 05-Nov-2020 10:52, Lab Collect
PFT	Blood, Routine collect, 05-Nov-2020 10:52, Lab Collect, Anticoagulant: Heparin
Urine Culture	Urine Midstream, Routine collect, 04-Nov-2020 13:58, Nurse Collect

Access IslandEHRHub from the PowerChart toolbar:

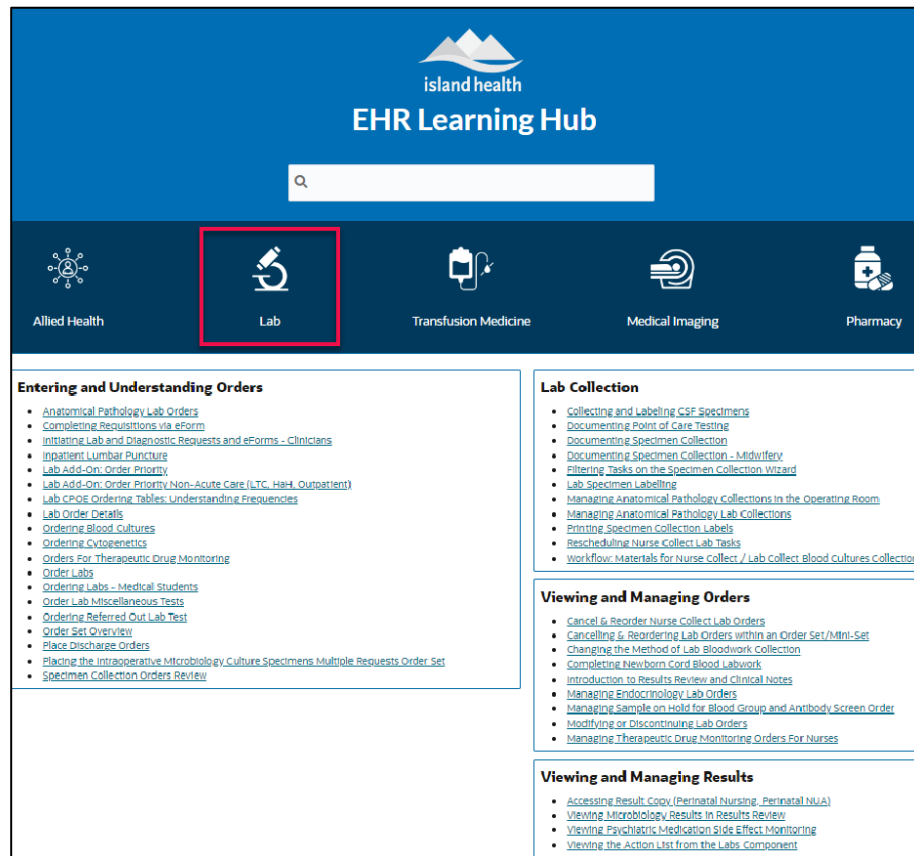


Search for Chart Checks resource in the Island Health search bar:



Lab Add-On and Cancel & Reorder

EHR Learning Hub has resources for managing lab orders.



CONFIGURATION AND SYSTEM CHANGE UPDATES

Subject	Details - What we heard What they need to know -What they need to do
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CPOE INCIDENT RESOLUTION & CHANGES

Date of Change	Program Area	Changes	Order Sets Affected	Benefits

FEEDBACK



If you have feedback for us, please email IHealth@islandhealth.ca

FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

Where Did I Read That?

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

IHealth Intranet Homepage

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>