

Daily Key Messages Day: 17

Attention: RJH Clinicians, Physicians, Midwives, and support staff.

PRACTICE REMINDERS

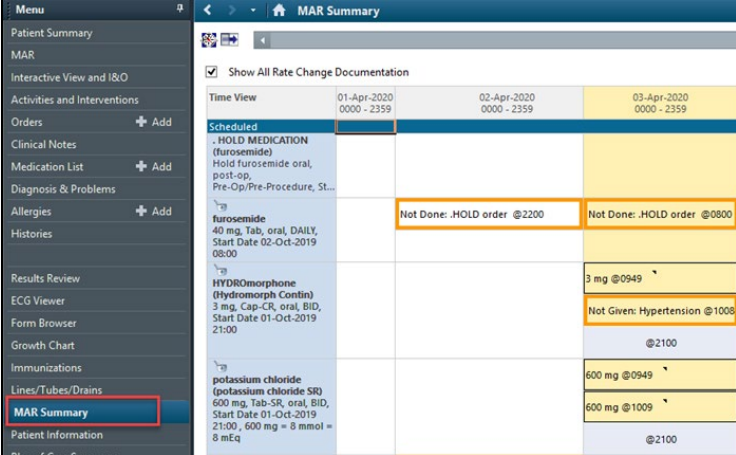
MAR Summary versus MAR

What we heard: Staff were unclear on the difference between the **MAR** and the **MAR Summary**.

What you need to know: The **MAR Summary** is a view only page that displays all electronically documented medications that have been administered to the patient across all encounters. The **MAR** is an interactive page that is used for the administration and documentation of medications, specific to this encounter.

What you need to do:

- MAR Summary review:**
Displays historical documentation, along with medications that are due in the future



- MAR Review:**
Displays medications that have been given, along with current meds due and any overdue (displaying in red)

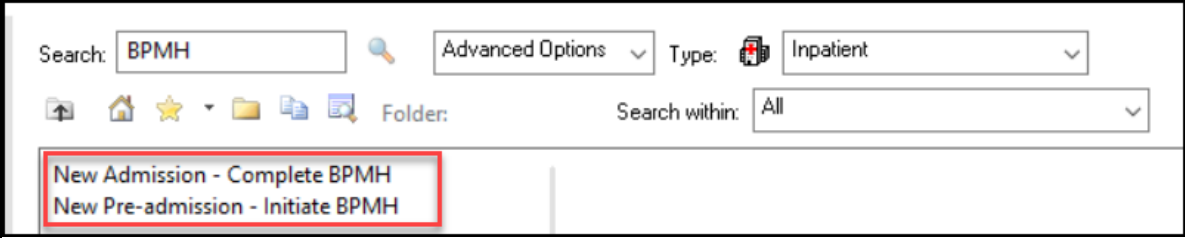
Medications	24-Jun-2024 10:00 PDT	24-Jun-2024 08:00 PDT	24-Jun-2024 06:17 PDT	23-Jun-2024 22:00 PDT
Scheduled				
furosemide 20 mg, Tab, oral, BID, Start Date 07-Feb-2022 16:00		20 mg Last given: 20 mg @ 23-Jun-2024 16:06 PDT	→	20 mg Last given: 20 mg @ 23-Jun-2024 16:06 PDT

Order for BPMH

What we heard: Orders for BPMH are missed in the Emergency Department.

What you need to know: The pill event icon on the Launch Point tracking shell does not task the nurse to complete the BPMH.

What you need to do: You need to place an order to complete or Initiate BPMH.



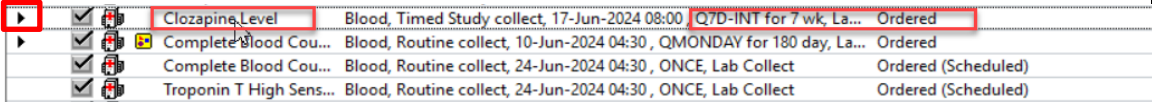
CPOE TIPS & TRICKS

Reviewing Recurring Orders

What we heard: Interval recurring labs not appearing as expected.

What you need to know: Orders that are placed with a recurring frequency will only show the consecutive draws 18hrs before they are due to occur.


What you need to do: To review the child orders from the parent recurring order, select the drop down arrow to see the child orders. If the parent order is still showing with a status of “Ordered”, then it is still active and the child order will fire when appropriate.



Viewing All Orders

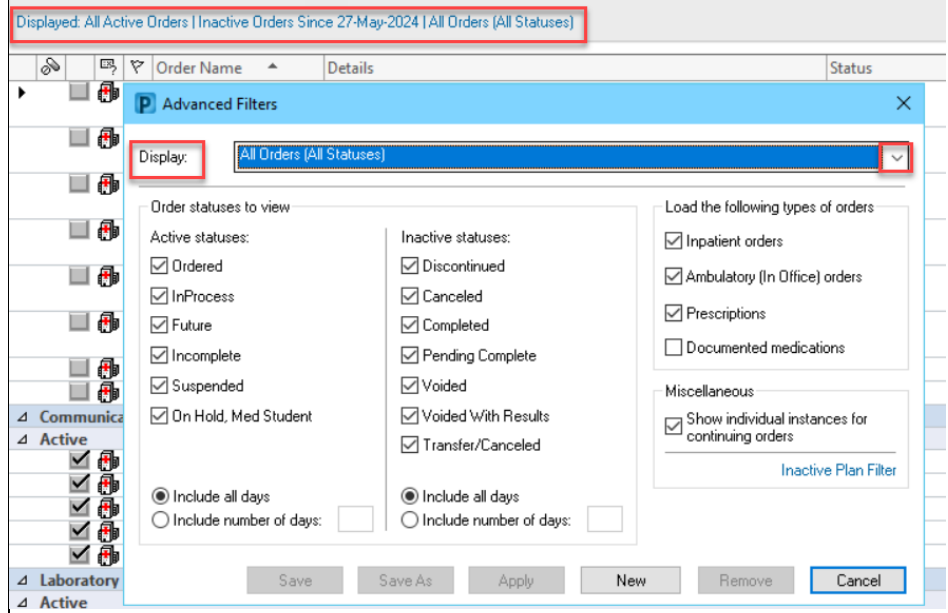
What we heard: Care team members were unable to see all the orders.

What you need to know: When a patient chart contains many orders from several days, the Orders Profile will filter automatically and only display the orders from a certain date, seen in the Filter Display.

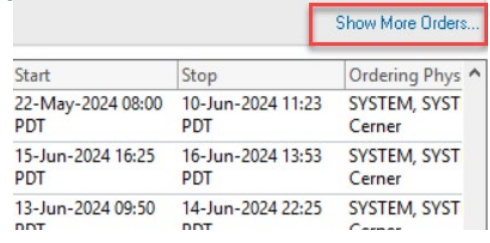


What you need to do:

Go to the orders tab and select the filter display heading.
Use the drop-down to select **All Orders (All Statuses)**



Use **Show More Orders.....** on the right side of the header to see active orders more than 5 days back.



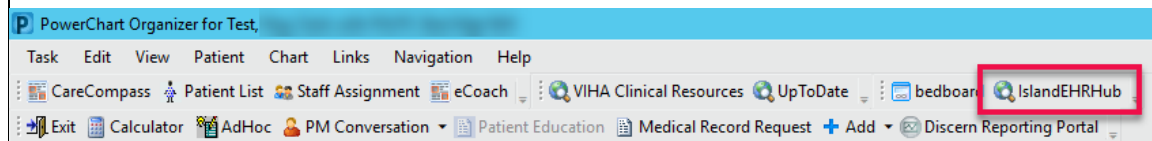
Downtime Procedure Education

What we heard: Staff are requesting additional information and education about Downtime procedures.

What you need to know: There is an intranet page and several resources that can support you during a Downtime or Code Grey.

During a **Downtime**, we have an application called **724 Viewer** on our downtime devices that can be used to the patient chart. It captures data on the patients every 5 minutes. It can be used to print out MARS, check the orders and review clinical information, such as labs.

What you need to do: To access education on downtime process on the Learning Hub, select the **IslandEHRHub** link from your Powerchart/FirstNet toolbar.



From the **Island Health Intranet**, select the **Downtime Resources** link on the left side of the page.

Popular Links

- [BC Service Desk & Clinical Service Desk](#)
- [Downtime Resources](#)
- [Email](#)
- [Employee Directory](#)
- [Employee SelfService](#)
- [Forms](#)
- [HR Access Helpline](#)
- [IHealth CPOE Go-Live](#)
- [Job Postings](#)
- [LearningHUB](#)
- [MySchedule](#)
- [Wellness Resources](#)

Links to Key Resources:

- [Back-Entering Information after a Downtime](#)
- [Back-Entering Medication Administration After a Downtime](#)
- [Back-Entering Orders after a Downtime \(CPOE Activated Sites\)](#)
- [Locating Paper Documentation Forms](#)
- [Printing a Paper MAR during a Downtime](#)
- [Printing Patient Labels from the Downtime Patient Index \(DTPI\)](#)
- [Using the 724 Access Viewer](#)



If you have feedback for us, please email IHealth@islandhealth.ca

FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

Where Did I Read That?

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

IHealth Intranet Homepage

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>