

Daily Key Messages Day: 14

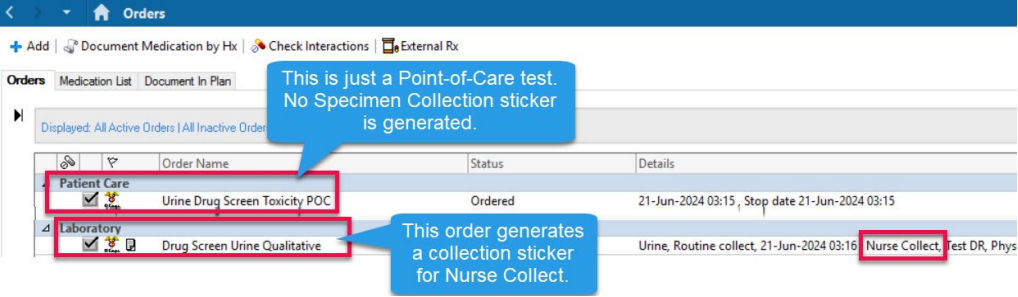

Attention: RJH Clinicians, Physicians, Midwives, and support staff.

PRACTICE REMINDERS

<p>Put patient labels on paper documents that will be part of the patient record.</p>	<p>What we heard: With CPOE there is a reduction in the use of paper. There is some confusion about when paper documentation should have a patient label attached to it.</p> <p>What you need to know: Patient labels are critical to ensure that patient documentation becomes a part of the correct permanent patient record.</p> <p>What you need to do: Make sure that all documentation in the “Paper-Lite” chart includes a patient label.</p>
<p>Checklists are available for Interfacility-Patient-Transfers</p>	<p>What we heard: There is uncertainty of the process to send and receive patients from VGH.</p> <p>What you need to know: There are checklists to complete when sending a receiving a patient between different facilities.</p> <p>What you need to do: Access the role-specific checklists on the Intranet page.</p>
<p>Night shift chart checks</p>	<p>What we heard: What should I check on my nightshift chart check?</p> <p>What you need to know: Nurses/Clinicians are still looking for the same type of information during chart checks that you used to do on paper. Here is a helpful link about performing chart checks with CPOE.</p> <p>What you need to do: Continue to do your chart checks and utilize the link above for guidance and suggestions if needed.</p>

CPOE TIPS & TRICKS

<p>CSF Specimen Collection</p>	<p>Details: Follow this process for preparing specimen vials for CSF analysis.</p> <p>What we heard: The specimen labels for CSF are large and have a lot of information on them.</p> <p>What you need to know: When collecting CSF to send to lab, apply only the patient ID labels on the vials.</p> <p>What you need to do: Print the specimen labels via the Specimen Collection Wizard. Print patient ID labels.</p> <p>Once specimen fluid has been collected, attach a patient ID label to each specimen indicating the # on each label associated with the number in which the vials were drawn. Then place all vials in the specimen collection bag, and the printed specimen labels, and send down to the lab.</p> <p>Please Note: All specimens collected by nurses, physicians, or unit staff must be marked as Collected in the system prior to sending down to the lab. The lab team requires this to be able to process the specimens.</p>
<p>Lab Recollects</p>	<p>What we heard: There is confusion on what the workflow is for Lab collects that need to be recollected at a later time by the MLAs</p> <p>What you need to know: The MLAs have a missed collection workflow. The workflow can be found here: Laboratory Workflows Tertiary Go Live - Island Health IMIT - Confluence (phsa.ca)</p> <p>What you need to do:</p> <p>MLAs: If recollect time is greater than 1 hr use the HOLD workflow, if recollect less than 1 hr use the recollect now workflow.</p> <p>Nurse: If recollection is STAT, call MD to make them aware of recollect. If not stat, the nurse can document in Situational Awareness section.</p>

	<p>Please note that the Hold workflow and Recollect workflow does not display anything to front end user in PowerChart (this is why nurses must document in situational awareness for visibility in PowerChart)</p>
<p>Lab orders and Specimen Collection tasks</p>	<p>What we heard: The “POC” (Point of Care) lab orders do not flow to Specimen Collection Wizard to print labels.</p> <p>What you need to know: This is intentional. POC tests are simply tasks for nursing to complete. Lab order details will specify Lab Collect or Nurse Collect, and the task will be available in Specimen Collection Wizard to print stickers when necessary.</p> <p>What you need to do: Be mindful of the order and order details.</p> 
<p>Import Rx from PharmaNet</p>	<p>What we heard: Various options are available for order sentences in PharmaNet – External Rx.</p> <p>What you need to know:  Do not select “Convert Existing SIG” when importing medications from PharmaNet. This option incorrectly brings the medication details into the “Special Instructions” section, rather than the correct dose/route/frequency fields. Here’s a step-by-step for importing medications from PharmaNet (External Rx)</p> <p>What you need to do: Select the correct medication order details sentence, or select None and Modify.</p>

CONFIGURATION AND SYSTEM CHANGE UPDATES

CPOE INCIDENT RESOLUTION & CHANGES

Date of Change	Program Area	Changes	Order Sets Affected	Benefits

FEEDBACK



If you have feedback for us, please email IHealth@islandhealth.ca

FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

Where Did I Read That?

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

IHealth Intranet Homepage

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>