

## RJH Daily Key Message Day: 13

**Attention:** RJH Clinicians, Physicians, Midwives, and support staff.

### PRACTICE REMINDERS

**Multidose med packages labelled by pharmacy e.g., Lozenges**

**Details:** Medications with multiple dose packaging (e.g., Cepacol lozenges) have one pharmacy QR code to scan.

**What we heard:** Nursing removes entire package from AcuDose for medication scanning when only one lozenge is given.

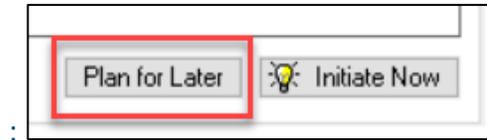
**What you need to know:** AcuDose will have an alert to inform the nurse to remove the entire sleeve of medication.

**What you need to do:** After removing the package from AcuDose, place a patient label on the medication package and store in the patient-specific drawer in the med cart (similar to inhaler and other multi-dose products).



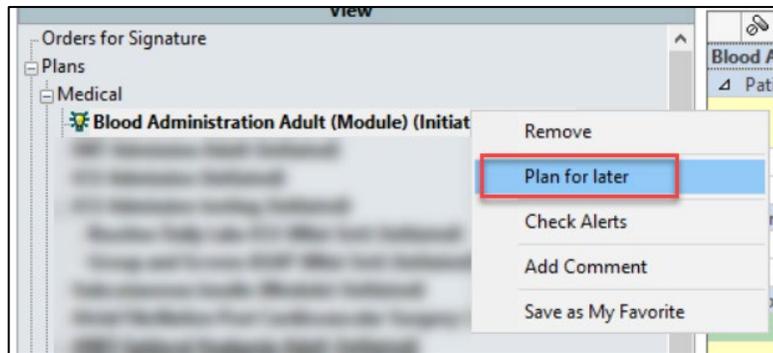
**How to Plan order sets that do not have “Plan for Later” set as a default selection**

**Details:** Some order sets include an ability to either **Plan for Later** or **Initiate Now**.

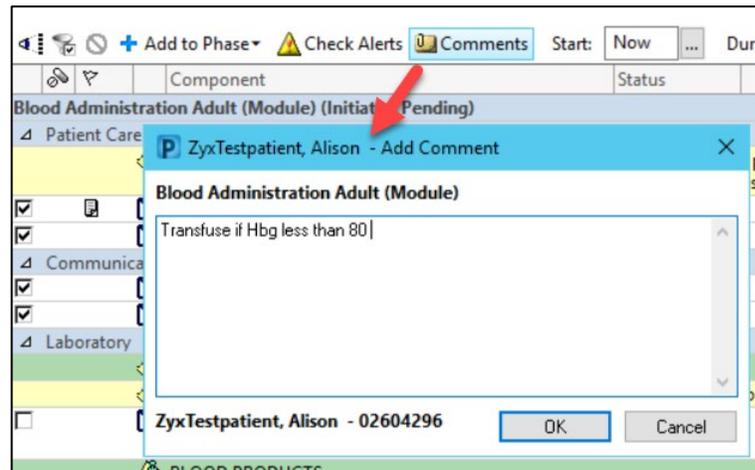


**What you need to know:** All order sets can be planned for later.

**What you need to do:** To plan an order set for later, right-click and select **Plan for later** (prior to signing).

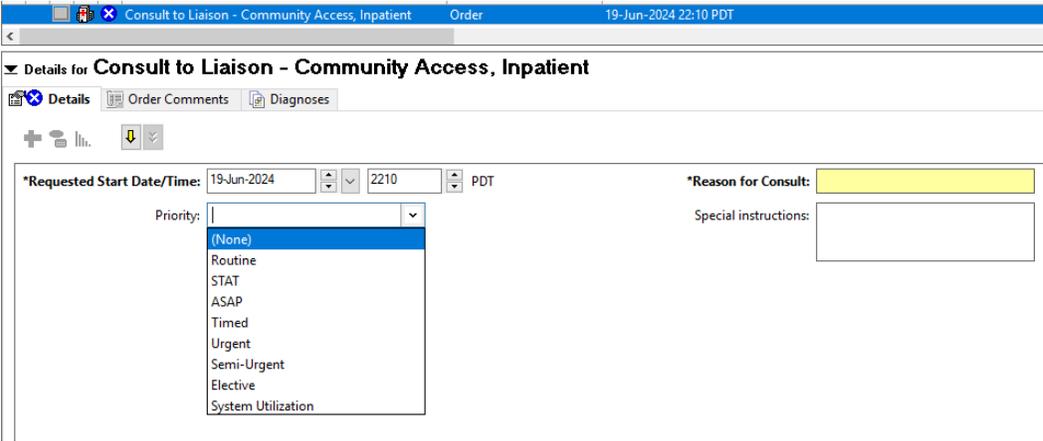


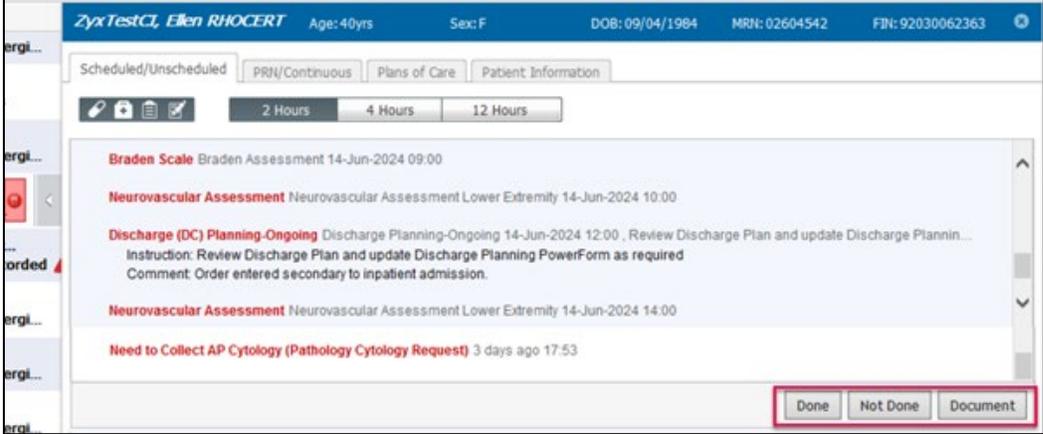
Include a comment that indicates when these orders should/can be initiated.

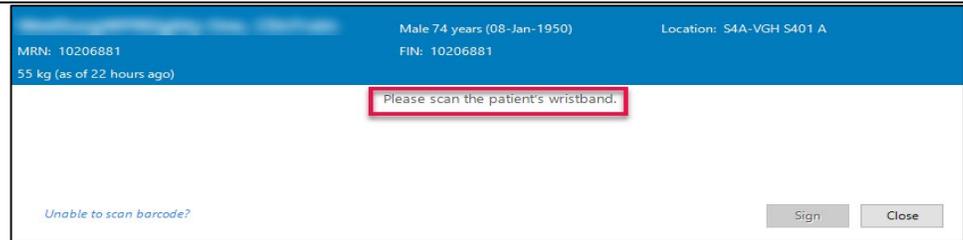


**Urgent consults in the ED- e.g. Liaison and**

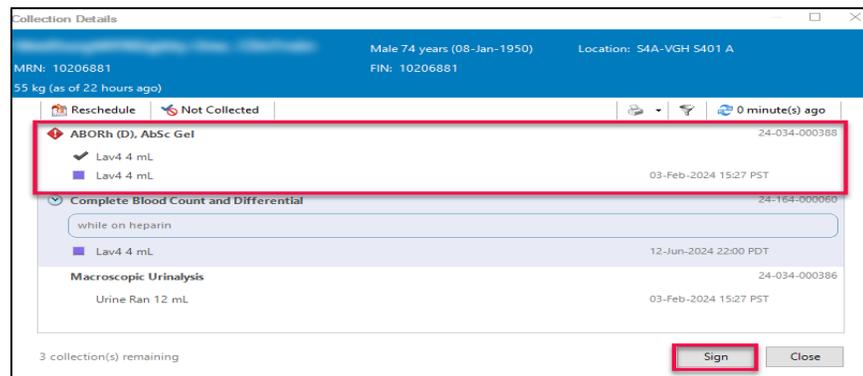
**Details:** For urgent consult requests, consult orders can be modified to indicate an urgent priority.

<p><b>Addictions Medicine</b></p>	<p><b>What we heard:</b> Some consult orders are being submitted without a priority indicated in the order. These orders will be processed routinely.</p> <p><b>What you need to know:</b> Consult requests can be requested with different priorities.</p> <p><b>What you need to do:</b> To indicate an urgent consult request:</p> <ol style="list-style-type: none"> <li>1. Select the desired consult order</li> <li>2. Modify the order details</li> <li>3. Select desired priority from the priority field</li> </ol>  <ol style="list-style-type: none"> <li>4. Once all details have been filled out (including the Reason for Consult), select Orders for Signature</li> </ol> <p>Please note: For physician-to-physician consult, a telephone conversation is required.</p>
<p><b>Care Compass Tasks</b></p>	<p><b>What we heard:</b> Single CareCompass tasks are being marked as Not Done which removes the task when it still needs to be completed by another clinician.</p> <p><b>What you need to know:</b> CareCompass tasks should only be marked as Not Done if they are no longer required or are duplicates.</p> <p>Removing a task from CareCompass by marking it as Not Done will remove this task for all others who access the chart.</p>

	 <p><b>What you need to do:</b> If a task is required (e.g., admission documentation) and you are unable to complete this during your shift, you should leave the task as overdue and share this information during handover.</p>
<p><b>Specimens are sent to lab without marking specimen as collected</b></p>	<p><b>Details:</b> Nurse collect labs are being sent to lab with a “Dispatched” status. This indicates the specimen has not been collected using the Specimen Collection Wizard.</p> <p><b>What we heard:</b> Multiple specimens are sent to lab without being marked as collected</p> <p><b>What you need to know:</b> Specimens must be collected using the Specimen Collection Wizard by scanning the patient ID wristband and specimen label. This marks the specimen as collected for the lab to process the specimens and provide timely results.</p> <p><b>What you need to do:</b></p> <ol style="list-style-type: none"> <li>1. Print labels (make sure to print the correct specimen label)</li> <li>2. From Specimen Collection Wizard, scan patient ID wristband</li> </ol>



3. Collect specimen and apply printed label
4. From Specimen Collection Wizard, scan the specimen label to mark as collected. Sign once all specimens are scanned



5. Send specimen to lab

**Important:** If you mark the specimen as completed before printing the label, you cannot reprint labels for that order

Each specimen site requires its own order with the site indicated which will generate a specimen label

**Placing Lab Orders for Tomorrow**

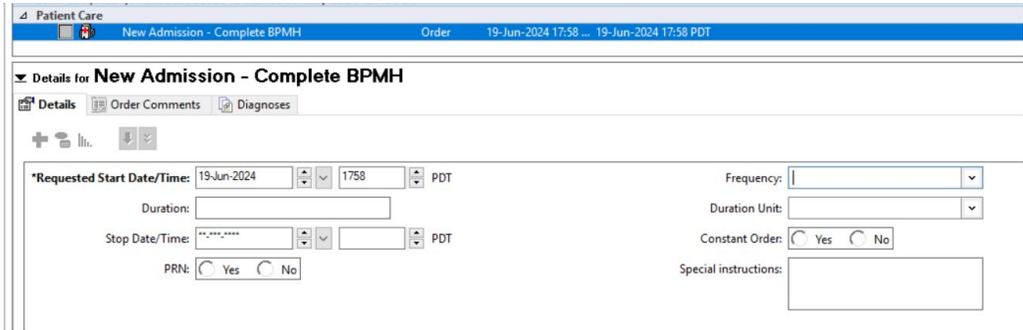
**Details:** Modifying details for AM Early run labs

**What we heard:** Concerns were raised when Early AM labs were collected the day after they were required.

**What you need to know:** The **AM early run** collection is scheduled for **0500**. All orders must be placed before 0445 for the 0500 collection, or they will be collected the next day at 0500.

**What you need to do:** If a lab order must be collected more than 36 hours in advance, update the date/time, but otherwise do not update the date and time fields.

## CPOE TIPS & TRICKS

<p><b>Request a BPMH</b></p>	<p><b>What you need to know:</b> A BPMH can be requested by using the New Admission – Complete BPMH order</p> <p><b>What you need to do:</b> Use this order to request a pharmacy technician to complete a BPMH for a new admission</p>  <p>The pharmacy technician will receive a notification of this request and complete the BPMH for a new admission.</p>
<p><b>“As Directed” Medications</b></p>	<p><b>Details:</b> Medications can be ordered “as directed” to support</p> <p><b>What we heard:</b> Some medications require frequent dose changes and titrations.</p> <p><b>What you need to know:</b> The frequency of “as directed” is available to support frequent changes in medication dosing such as titrating medications or procedural sedation medications.</p> <p><b>What you need to do:</b> When the instructions about administration of certain medications/infusions are complex and require frequent changes, use “AS DIRECTED” frequency and add the required content in the Order Comments or Special Instructions.</p>

When entering order details, select “AS DIRECTED” from the frequency options.

Infusion rates can be ordered AS DIRECTED by manually typing AS DIRECTED in the Rate field.

For further details:

[Assigning A Frequency When Ordering - Island Health - Cerner Wiki](#)

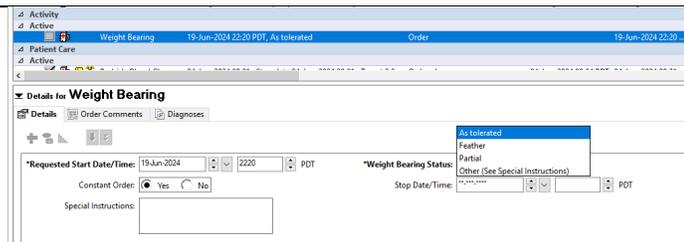
[PLACING AN IV BOLUS ORDER - Island Health - Cerner Wiki](#)

**Weight bearing and activity orders**

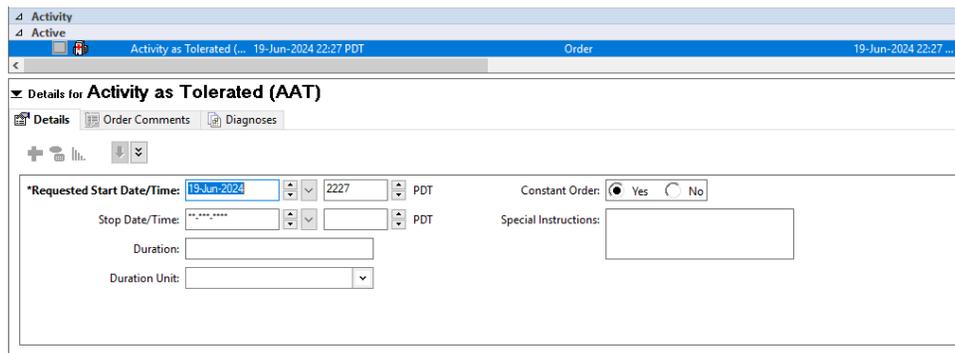
**Details:** Using weight bearing and activity orders

**What we heard:** Communication orders are being used instead of the existing CPOE orders

**What you need to know:** A Weight Bearing order is available to select



And Activity as Tolerated (AAT) order in CPOE



**What you need to do:** Use Weight Bearing and activity orders instead of Nursing Communication to indicate the details for these orders.

**Ordering medications using the Dosage Calculator**

**Details:** Using the dosage calculator to order some medications is a useful tool as it will automatically calculate the dose based on the parameters entered in the dosage calculator.

**What we heard:** Some medications are being ordered without applying the dose in the dosage calculator leaving the medication dose in a mg/kg or mcg/kg format.

**What you need to know:**

- The Dosage Calculator automatically calculates the correct medication dose for weight-based medication ordering.
- The patient's weight auto-populates in the Dosage Calculator if the weight has been documented within the last 7 days.

**What you need to do:** Select Apply Dose when the fields in the dosage calculator have been completed.

This will then display the total dose required for the medication order.

For more details, see:

<https://wiki.cerner.com/display/VIHACD/Ordering+Medications+using+the+Dosage+Calculator?searchId=4NMRR7SQY>

## CONFIGURATION AND SYSTEM CHANGE UPDATES

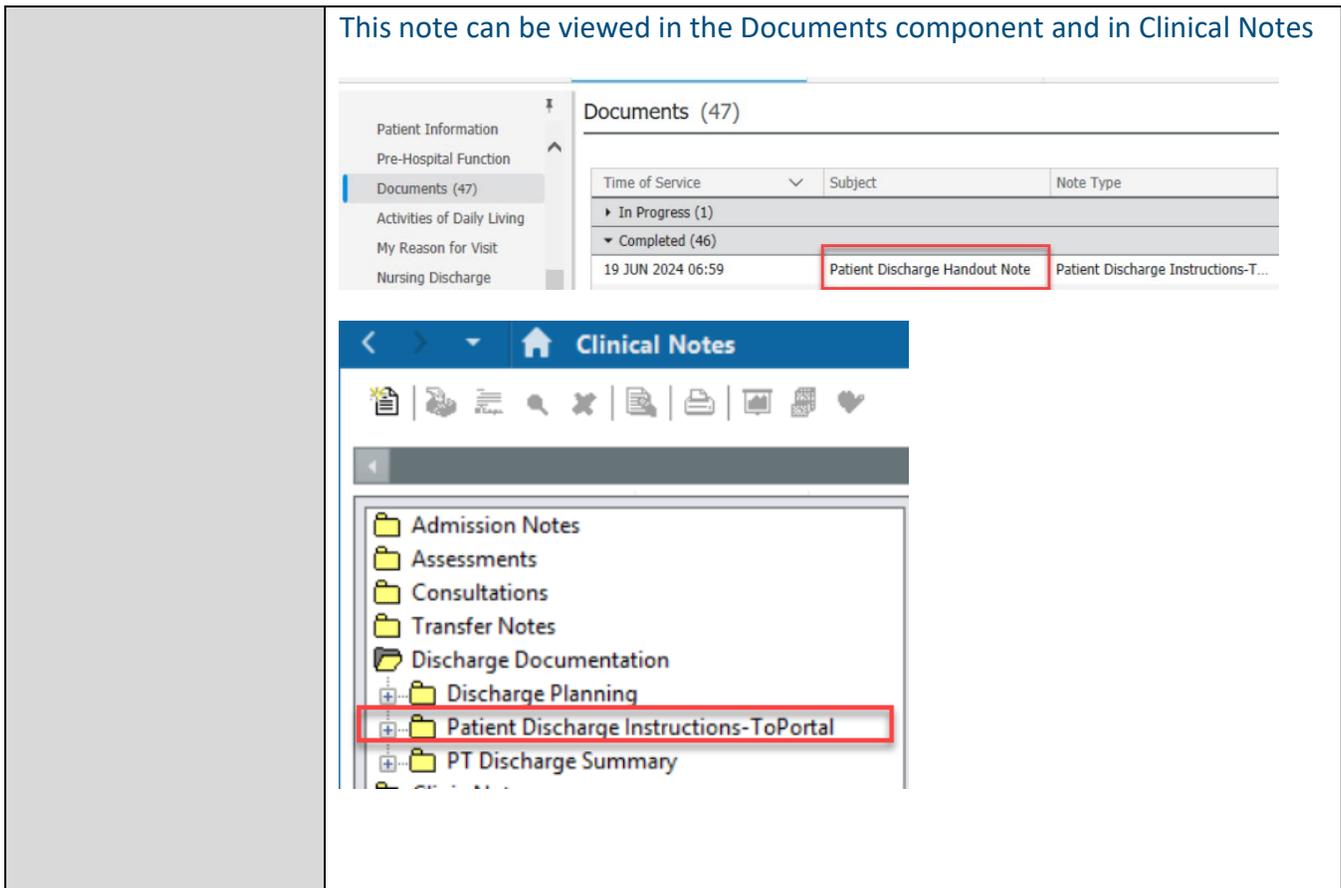
### Patient Discharge Handout

**Details:** The Patient Discharge Handout was incorrectly associated to the Patient Discharge Summary template

**What we heard:** This was not the correct template and was creating some confusion for staff

**What you need to know:** This has been updated and the **Patient Discharge Handout** is now associated to the **Patient Discharge Handout Note** template

This note can be viewed in the Documents component and in Clinical Notes



The screenshot displays two sections of the IHealth interface. The top section, titled 'Documents (47)', shows a list of documents with columns for 'Time of Service', 'Subject', and 'Note Type'. A document titled 'Patient Discharge Handout Note' is highlighted with a red box. The bottom section, titled 'Clinical Notes', shows a list of note categories. The category 'Patient Discharge Instructions-ToPortal' is highlighted with a red box.

## CPOE INCIDENT RESOLUTION & CHANGES

Date of Change	Program Area	Changes	Order Sets Affected	Benefits
June 19, 2024	ED	Aerochamber - Adult prescription	N/A	Providers will be able to search for and prescribe aerochamber for adults

<p>June 20, 2024</p>	<p>Ophthalmology</p>	<p>Standardized medication dosing across the mini-sets and revised order sentences for clarity and practicality for ophthalmologists region-wide.</p>	<ul style="list-style-type: none"> <li>-Pre Operative Eye Drops Right Eye (Mini Set)</li> <li>-Pre Operative Eye Drops Left Eye (Mini Set)</li> <li>-Pre Operative Eye Drops BOTH Eyes (Mini Set)</li> </ul>	<p>Standardizing and simplifying medication dosing in these mini-sets will support provider ease of use and consistency for ophthalmologists when it comes to modified saved favourites</p>
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## FEEDBACK



If you have feedback for us, please email [IHealth@islandhealth.ca](mailto:IHealth@islandhealth.ca)

## FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

**Where Did I Read That?**

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

**IHealth Intranet Homepage**

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>