

RJH Key Messages Issue: 8

Attention: RJH Clinicians, Physicians, Midwives, and support staff.

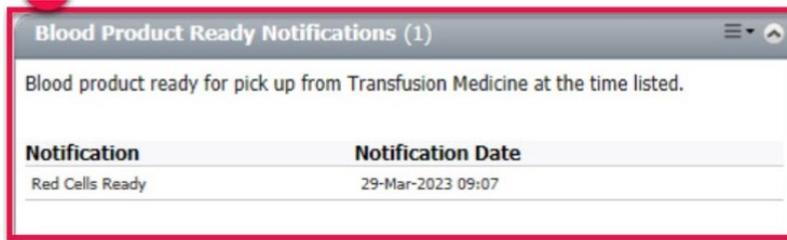
PRACTICE REMINDERS

Using the MAR & MAR Summary	<p>What you need to know:</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr style="background-color: #0056b3; color: white;"> <th style="padding: 5px;">MAR</th> <th style="padding: 5px;">MAR Summary</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;"> <ul style="list-style-type: none"> Used to review and prepare medications <i>prior</i> to administration </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> Used to review medications that have been administered The MAR Summary should never be used to prepare or administer medications as errors can occur due to the cross encounter functionality </td> </tr> <tr> <td style="padding: 5px;"> <ul style="list-style-type: none"> Encounter specific – will only display medications ordered on the encounter you are viewing </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> Crosses encounters – will displays medications ordered from multiple encounters </td> </tr> <tr> <td style="padding: 5px;"> <ul style="list-style-type: none"> Available to staff who administer medications </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> Available to staff who administer and review medication administration </td> </tr> <tr> <td style="padding: 5px;"> <ul style="list-style-type: none"> Reverse chronological view to support view of current and upcoming med tasks </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> Chronological view to support review of previously administered medications </td> </tr> </tbody> </table> <p style="margin-top: 10px;">What you need to do: Use the MAR Summary to review medication administration. Follow the approved process for medication administration and use both the MAR and MAW.</p>	MAR	MAR Summary	<ul style="list-style-type: none"> Used to review and prepare medications <i>prior</i> to administration 	<ul style="list-style-type: none"> Used to review medications that have been administered The MAR Summary should never be used to prepare or administer medications as errors can occur due to the cross encounter functionality 	<ul style="list-style-type: none"> Encounter specific – will only display medications ordered on the encounter you are viewing 	<ul style="list-style-type: none"> Crosses encounters – will displays medications ordered from multiple encounters 	<ul style="list-style-type: none"> Available to staff who administer medications 	<ul style="list-style-type: none"> Available to staff who administer and review medication administration 	<ul style="list-style-type: none"> Reverse chronological view to support view of current and upcoming med tasks 	<ul style="list-style-type: none"> Chronological view to support review of previously administered medications
MAR	MAR Summary										
<ul style="list-style-type: none"> Used to review and prepare medications <i>prior</i> to administration 	<ul style="list-style-type: none"> Used to review medications that have been administered The MAR Summary should never be used to prepare or administer medications as errors can occur due to the cross encounter functionality 										
<ul style="list-style-type: none"> Encounter specific – will only display medications ordered on the encounter you are viewing 	<ul style="list-style-type: none"> Crosses encounters – will displays medications ordered from multiple encounters 										
<ul style="list-style-type: none"> Available to staff who administer medications 	<ul style="list-style-type: none"> Available to staff who administer and review medication administration 										
<ul style="list-style-type: none"> Reverse chronological view to support view of current and upcoming med tasks 	<ul style="list-style-type: none"> Chronological view to support review of previously administered medications 										
Blood Transport Requests	<p>What you need to know: When blood products are ready a Blood Product Ready Notification will display in Care Compass, Launchpoint and the Perinatal Tracking Shell</p>										

  **Blood Product Ready** 03/29/23 9:07:57 Stat
Comment: Red Blood Cells Product Ready

 **Blood Product Ready**

Blood Product Ready Notifications also display on the **Transfusion Summary CPOE** page



Blood product ready for pick up from Transfusion Medicine at the time listed.

Notification	Notification Date
Red Cells Ready	29-Mar-2023 09:07

What you need to do: Once you have been notified that a blood product is ready use the Blood/Tissue Transport Request to request the product

A request is required for each product (e.g., 3 requests for 3 units of blood)

To view if a product has been requested use the Transfusion Summary CPOE page – Orders History section



Ordered	Order Date	Order Status
Blood or Tissue Product Transport Request	13-Jun-2024 16:43	InProcess

CPOE TIPS & TRICKS

Holding Medications

What we heard: Clarity around the process for holding medication(s) pre-procedure or pre-operative is required.

What you need to know:

Providers will place the .HOLD Medication order to hold medication(s) when necessary. This order may include information on holding/resuming the medication.

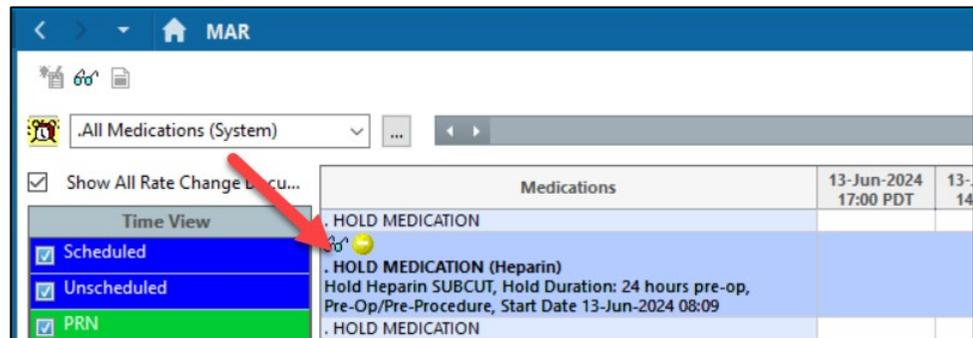
Nurses will manage the tasks associated with the medication to be held.

What you need to do: The .HOLD Medication order will show as a new order in CareCompass and the Orders profile.



The .HOLD Medication order displays at the top of the MAR.

Note: There are no tasks associated with the .HOLD order. It only serves to communicate the need to hold a scheduled or PRN medication.



Note: Do not change the MAR settings as this will move the .HOLD order from the top of the MAR.

The .HOLD Medication order does not display in the MAW. This is why it is critical to follow the approved med administration workflows of reviewing the MAR and then using the MAW to administer medications.

When you see a .HOLD Medication order (eg. To hold an anticoagulant pre-op) you will need to manage the MAR tasks related to that medication by marking them as **Not Done**. This will ensure the medication is not administered when it should not be.



Changing Lab Collect Orders to Nurse Collect

What we heard: Lab collect orders are placed on patients with a PICC or Central Line. When lab arrives to do bloodwork, the nurse needs to change the order, causing a delay in bloodwork.

What you need to know: Nurses and providers can change “Lab Collect” orders to “Nurse Collect” by canceling and reordering the lab order up until the specimen is collected.

What you need to do: Ensure appropriate order details for lab or nurse collect specimens at time of order entry to ensure timely and appropriate collection of laboratory specimens.

Providers: If appropriate, select Nurse Collect when placing lab orders for patient’s with a known PICC or CVC.

*Specimen type: Blood

*Collection date and time: 14-Jun-2024 0059 PDT

Duration:

Nurse Collect: Yes No

Nursing: Cancel and Reorder all active Lab Collect orders to be collected by nursing (e.g., during Chart Checks or reviewing new orders and your patient has a PICC or CVC).

- Right-click and select Cancel and Reorder.

ABORh (D) Confirmation Blood, Stat collect, 27-May-2024 12:54, Lab Collect

Antibody Screen Blood, As Spec As Possible collect, 27-May-2024 12:54, Lab Collect

Blood Group 27-May-2024 12:54, Lab Collect

Continuous Infusions

propofol (additive) 1,000 Emulsion Premix 100 m -2024 08:57, (10 mg/mL) : 0 to 5

Context menu options: Renew, Modify, Copy, Cancel and Reorder

- Update the order details by selecting Yes for Nurse Collect.

*Specimen type: Blood

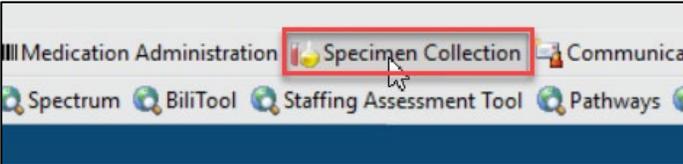
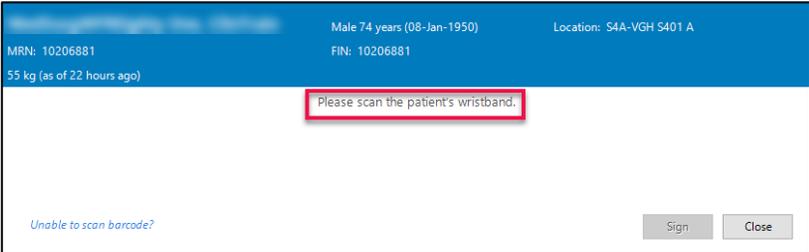
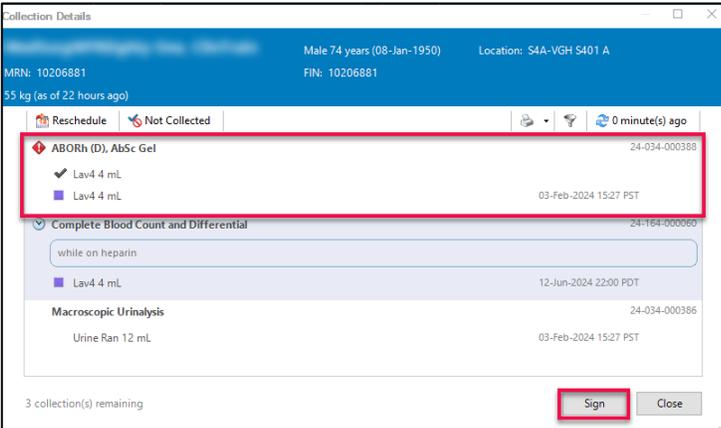
*Collection date and time: 14-Jun-2024 0059 PDT

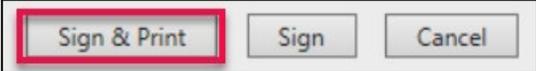
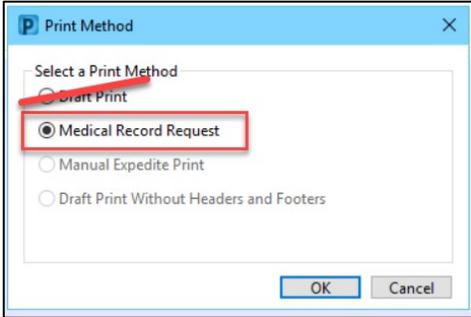
Duration:

Nurse Collect: Yes No

- Click Orders for Signature, then Sign.

For more information on Cancel and Reorder lab orders:

	<p>Changing the Method of Lab Bloodwork Collection Cancel & Reorder Lab Orders</p>
<p>Using Specimen Collection Wizard for Nurse Collect Labs</p>	<p>What we heard: Duplicate collection of nurse collect specimens has occurred because nurses did not know the specimen had already been collected by another nurse.</p> <p>What you need to do: Always use Specimen Collection Wizard from the toolbar to scan the patient and specimen label. This will mark the specimen as collected, removing the task from CareCompass and Single Patient Task List (SPTL).</p>  <ul style="list-style-type: none">• Scan the patient  <ul style="list-style-type: none">• Scan the specimen label - Scanning of lab label will mark the specimen as collected (thus preventing duplicate specimen collections). 

	<p>Note: Print the label from CareCompass/SPTL prior to collecting specimen. You will not be able to print/reprint the label after documenting as collected in Specimen Collection Wizard.</p> <p>For additional information on Documenting Specimen Collection: Documenting Specimen Collection</p>
<p>Printing Discharge Instructions without Nurses Names</p>	<p>What we heard: Names of nurses are showing at the bottom of the Patient Discharge Instructions being printed and given to patient.</p> <p>What they need to do: After opening Patient Discharge Instructions from Discharge Workflow page:</p> <ul style="list-style-type: none"> Click Sign/Submit.  <ul style="list-style-type: none"> Click Sign & Print.  <ul style="list-style-type: none"> Choose Medical Record Request (NOT draft print) and click OK.  <p>This will not include the nurse's name at the bottom of the handout.</p>
<p>Volume field in Medication Administration Wizard</p>	<p>What we heard: When scanning medications and updating the dose, the Volume field in blank, mandatory field.</p>  

What you need to know: A system parameter has been updated; when scanning a medication and updating the dose, the Volume field should now update.

*insulin lispro: Volume : ml

What you need to do:

1. Update the strength from 300 unit to the ordered dose.
2. Click in the Volume field, the volume should calculate.

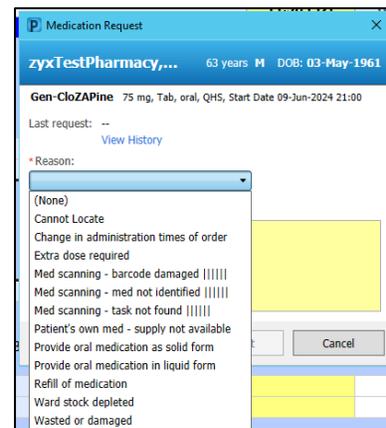
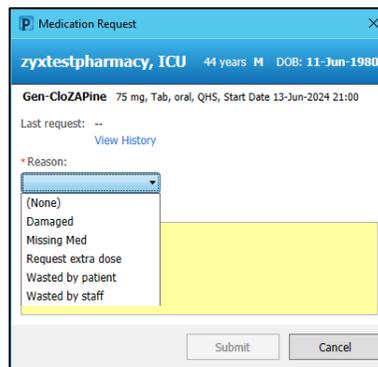
Medication Request Reasons

What we heard: Nurses need a better way to communicate medication concerns to Pharmacy.

What you need to know: The Medication Request reasons will be changing:

Current:

New:



What you need to do:

1. When communicating to Pharmacy, use Med Request and appropriate reason.

2. If specific reason is not within drop-down, select (None) and use Comment field.

* Comment



Note: If your order has this icon the order has not been verified by Pharmacy and therefore medications have not been dispensed.

Ordering Recurring ECGs

What we heard: When ordering an ECG and indicating a recurring frequency, the requisition for today was not printing.

What you need to know: Recurring daily ECGs will default to the next day's morning ECG runs at 0800. The order will generate a requisition for tomorrow's run when the order is signed, then each subsequent ECG requisition will print the day prior to when the ECG is required.

What you need to do: If you require an ECG today and then daily, use the HH ECG Electrocardiogram Recurring Study (Mini-Set) which includes an order for on ASAP ECG then a recurring order. Place ECG requisitions that print to the unit printer in the designated ECG area on the unit for the ECG tech.

HH ECG Electrocardiogram Recurring Study (Mini-Set) (Initiated Pending)			
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> Diagnostic Imaging 			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	HH ECG Electrocardiogram T;N, ASAP, Portable
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	HH ECG Electrocardiogram T+1;0800, Timed, DAILY, Duration: 3, Duration Unit: day, Portable

Jun 14, 2024



IHealth



If you have feedback for us, please email IHealth@islandhealth.ca

FURTHER INFORMATION ON IHEALTH

Trying to remember what was in a previous Summary or Need an Update on IHealth?

Check out the following links:

Where Did I Read That?

<https://intranet.islandhealth.ca/ihealth/Pages/activation-1b.aspx>

IHealth Intranet Homepage

<https://intranet.islandhealth.ca/ihealth/Pages/default.aspx>