



# Real-Time Virtual Support Pathways

For rural health providers, friendly clinical help is just a click or call away.

Real-Time Virtual Support (RTVS) pathways are here to help for all urgent and non-urgent situations — including case consultations, second opinions and ongoing patient support, patient transport coordination, point-of-care ultrasound, and simulations. All you need is a Zoom licence, or telephone line.

## Instant Access Pathways

**RUDI: all week, 24/7.**

RUDI

**RUDI** | Emergency

Add Zoom contact:  
**rud1@rccbc.ca**  
Phone: 236-305-9302

**MaBAL&CHARLiE: all week, 7pm-7am (temporary)**

MaBAL

**MaBAL** | Maternity & Newborn

Add Zoom contact:  
**mabal1@rccbc.ca**  
Phone: 236-305-7364

CHARLiE

**CHARLiE** | Pediatrics

Add Zoom contact:  
**charlie1@rccbc.ca**  
Phone: 236-305-5352

**ROCCi: all week, 8am-9pm.**

ROCCi

**ROCCi** | Critical Care and Internal Medicine

Add Zoom contact:  
**rocci@rtvs-bc.ca**  
Phone: 604-256-2728

**Front Door (Virtual MOAs): weekdays, 9am-5pm.**

FRONT DOOR

**RTVS Front Door**

Add Zoom contact:  
**frontdoor@rtvs-bc.ca**  
Phone: 236-305-9302

Not sure who to call? The line is busy? Got a question? Our RTVS Front Door can help connect you with the right physician. A Zoom chat with the on-shift vMOA is a great way to reach out.

## Quick Reply Pathways

Available weekdays during office hours. Please visit the RTVS Quick Reply section from [rccbc.ca/rtvs](http://rccbc.ca/rtvs) for additional information on how to connect.

Derm

**Dermatology**

Add Zoom contact:  
**rrderm@telus.net**  
Phone: 604-266-5353

Rheum

**RheumVision** | Rheumatology

Add Zoom contact:  
**rheum.vmoa@rccbc.ca**  
Phone: 250-999-3222

Neuro

**Neurology**

Add Zoom contact:  
**neurology@rtvs-bc.ca**  
Contact through Zoom

Oncology

**Oncology**

Add Zoom contact:  
**pamedical\_rtvs@protonmail.com**  
Phone: 236-305-6300

Pharma

**Pharmacists**

Add Zoom contact:  
**pharmacists@rtvs-bc.ca**  
Contact through Zoom

Ortho

**Orthopaedics**

Add Zoom contact:  
**orthopaedics@rtvs-bc.ca**  
Contact through Zoom

Thromb

**Thrombosis**

Add Zoom contact:  
**thrombosis-clinic@rccbc.ca**  
Phone: 604-655-1758

Hema

**Hematology**

Add Zoom contact:  
**hematology@rtvs-bc.ca**  
Phone: 250-857-5342

myoLIVE

**myoLIVE** | Myofascial Pain

Add Zoom contact:  
**info@anatomicmedicine.org**  
Phone: 250-744-6334

POCUS

**POCUS** | Point of Care Ultrasound

Add Zoom contact:  
**virtual-pocus@rtvs-bc.ca**  
Phone: Visit Zoom for #

SCI Nav

**SCI Nav** | Spinal Cord Injury Navigation

Add Zoom contact:  
**sci-nav@rtvs-bc.ca**  
Contact through Zoom



Scan for RTVS quick links, such as encounter feedback, poster downloads and more!

## Visit [rccbc.ca/rtvs](http://rccbc.ca/rtvs) to get started!

Please do not email the RTVS Pathway Zoom contact email addresses, provided above. Messages sent to these addresses will not be received. Please contact RTVS Technical Support if you need assistance at [virtual@rccbc.ca](mailto:virtual@rccbc.ca).

