



## **Upcoming Cerner Electronic Health Record – 8 Hour Planned Downtime**

Island Health is in the process of transitioning our Electronic Health Record (EHR) to a Remote Hosting Option (RHO) offered by Oracle Cerner.

Transitioning to RHO is important as it provides greater reliability and security. RHO also supports future upgrades to improve the provider experience and this option is used by other Oracle Cerner clients in British Columbia, including the Clinical System Transformation (CST) project on the Lower Mainland.

Transitioning to the remote hosting option will require an eight-hour downtime during which all Cerner EHR applications including PowerChart, FirstNet and SurgiNet will be unavailable.

**The RHO transition downtime is scheduled from 10 p.m. Friday, February 23, to 6.a.m. Saturday, February 24.**

This downtime was initially scheduled for early February, however, critical Cerner specialists needed to support the transition were not available.

The delay in RHO transition will impact the CPOE activation dates for Victoria General Hospital (VGH), Royal Jubilee Hospital (RJH), South Island Surgical Centre and Gorge Road Hospital by a matter of weeks. Medical and clinical leaders are currently being engaged regarding revised activation dates. We will share new dates as soon as possible.

### **What you need to do:**

Please familiarize yourself with downtime procedures. Downtime instructions, including how to access clinical information during the RHO transition downtime, can be accessed by clicking the icon below.

# RHO Transition Downtime Instructions

[CLICK HERE](#)



For more information, please visit: [Downtime\(islandhealth.ca\)](https://islandhealth.ca/downtime)

For questions or queries related to the RHO downtime, please contact:  
[ehrprovidereducation@islandhealth.ca](mailto:ehrprovidereducation@islandhealth.ca)

We understand that the timing change has professional and personal impacts for many members of the medical staff, and we apologize that the timing change was necessary.



**Medical Staff Forum – March 6th  
7:30 – 8:30am**

Please hold this space for our next Medical Staff Forum. More details will be released soon.

Please join us in welcoming the following new Medical Leaders. We are thrilled to have you on board!



**New Starters**

**Dr. Anik Mommsen  
Smith**  
Chief of Staff/Medical

**Dr. Christopher  
Applewhaite**

**Dr. Peter Youssef**  
Medical Site Lead -  
Esquimalt Urgent  
Primary Care Centre

Director - Lady Minto  
Hospital (shared role)

Chief of Staff/Medical  
Director - Lady Minto  
Hospital (shared role)

**Dr. Rickard Potter-  
Cogan**  
Medical Director -  
Comox Valley Region

**Dr. Dennis Kim**  
Medical Lead -  
Surgery VGH

**≡Welcome≡**

