

IHealth News

Issue 1, January 2023



Information and updates for our staff

Introducing IHealth News

Welcome to the first edition of IHealth News. Our goal is to bring you relevant, timely information on how the electronic health record (EHR) continues to advance in Island Health, while celebrating the hard work and dedication of the many staff involved in this important change to improve quality and consistency of care for our patients. We welcome your feedback and questions – [please email us](#).

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RJH and VGH look ahead to major IHealth activations in 2023

Staff at Victoria General Hospital (VGH) and Royal Jubilee Hospital (RJH) are looking ahead to the introduction of computerized provider order entry (CPOE) and orders management and other EHR tools that are coming to these ‘tertiary care’ sites in fall 2023.

VGH will go live first, followed by RJH, with an interval between the two. A specific ‘go-live’ date for late September-October 2023 has not been determined.

Functionality will also be added in ambulatory clinics, with scope and timing to be confirmed. More information is available in a memo sent to RJH/VGH staff.

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VIDEO: Celebrating CDH IHealth go-live

Cowichan District Hospital (CDH) staff and leaders share their experience with changing to electronic clinical documentation in the fall.

[VIEW VIDEO](#)



Meagan Hicks demonstrates the Tap N Go system on a Workstation on Wheels at Chemainus Health Care Centre.

Tap N Go saves time for Island Health staff

The OneSign Tap N Go system (also known as Imprivata OneSign) offers staff a convenient way to log in and log out of a computer or workstation using a Proximity Access Card (prox card). It was rolled out to Nanaimo Regional General Hospital, Oceanside Health Centre and Chemainus Health Care Centre at the end of 2022.

Victoria General Hospital activates Tap N Go on January 31, followed by Royal Jubilee Hospital on March 31.

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Connecting the Cowichan Valley: Chemainus goes live with 'ClinDoc'

Staff at Chemainus Health Care Centre (CHCC) urgent care clinic successfully went live with electronic clinical documentation ("ClinDoc") on December 6. With ClinDoc activated, patients in the Cowichan Valley now benefit by having their personal electronic health record available to care teams at multiple sites. Cowichan District Hospital went live with ClinDoc last fall.



Dr. Tanis Morris shares a story about how ClinDoc is a "game changer" for physicians working in Island Health facilities and collaborating with colleagues in primary care clinics.

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What are order sets, what does "harmonization" mean and why does it matter?

Order sets offer care providers a way to group standard “orders” including patient care, medications, imaging/diagnostics and laboratory tests, together in a clinically relevant format. They represent best ordering practices for different health conditions, diseases and procedures, and play an important role in reducing unnecessary variation in patient care and effectively communicating to other members of the healthcare team.

At present, most order sets used at Island Health are on paper, the exception being at those sites where the Cerner electronic health record is fully activated.

Work is underway across Island Health to "harmonize" paper order sets and their electronic versions, an important step in improving consistent patient care across the region and preparing for future IHealth activations. This work builds directly on the strong foundation established by the clinical and medical teams at Nanaimo Regional General Hospital (NRGH), and is critical to the successful adoption of computerized provider order entry and orders management (CPOE/OM) at Victoria General Hospital (VGH) and Royal Jubilee Hospital (RJH) later this year. This Island wide activity will result in updated, "*harmonized*", best practice order sets not only for use at South Island tertiary sites, but also at all of Island Health in the future.

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Questions or feedback?

If you have questions or feedback about the IHealth project, please [email us!](#)

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