



EDUCATION OPPORTUNITY: PATIENT SAFETY SKILLS BOOSTER

If you are a clinical lead (i.e. CNL, CNE, Co-ordinator, Manager), medical lead or aspiring clinical or medical leader, the Patient Safety Department would like to invite you to attend education opportunities provided during Patient Safety Week (October 29-November 1, 2018). Two concurrent courses are open for registration:

- [Patient Safety Skills Booster – PSLs & Review Basics](#)
- [Patient Safety Skills Booster - Patient Care Quality Office 101](#)

Part 1: PSLs & Review Basics (2.5 hours)

In this interactive workshop, attendees will refresh and increase their understanding and practice of managing PSLs Level 1-3 ('no harm' to 'moderate harm') patient safety incidents. PSLs Coordinators and Patient Safety Consultants will co-facilitate this workshop, answer your questions and explain how we work together to assist you to handle patient safety incidents.

Learning Objectives: By the end of this session, attendees will be able to understand:

- What steps are required when you are assigned as a Handler of a PSL patient safety event
- The guiding principles and steps of conducting a patient safety incident review
- How to identify and document the findings and recommendations of your review
- How to ensure all elements of a review are captured prior to closing a PSL file

Part 2: Patient Care Quality Office (1.5 hours)

In this session the Island Health Patient Care Quality Office (PCQO) shares an overview of the purpose, review processes, and support services provided by the PCQO team.

Learning Objectives: By the end of this session, attendees will be able to understand:

- The purpose of the PCQO
- How the PCQO can support you and your team
- The difference and similarities between a PCQO Review and a Patient Safety Incident Review

Times & Locations

October 29, 2018	Part 1: 10:00am-12:30 pm	Geo 1: CRG Boardroom; Video conference – CVH, PHH, PMH
	Part 2: 12:30 pm – 2:00pm	Geo 1: CRG Boardroom; Video conference – CVH, PHH, PMH
October 30, 2018	Part 1: 10:00am-12:30 pm	Geo 3: CDH Boardroom; Videoconference – LMH, LCHC, SPH
	Part 2: 12:30 pm – 2:00pm	Geo 3: CDH Boardroom; Videoconference - LMH, LCHC, SPH
October 31, 2018	Part 1: 10:00am-12:30 pm	Geo 4: VGH Lecture Hall; Videoconference - RJH
	Part 2: 12:30 pm – 2:00pm	Geo 4: VGH Lecture Hall; Videoconference - RJH
November 1, 2018	Part 1: 10:00am-12:30 pm	Geo 2: NRGH; Videoconference – OHC, WCGH
	Part 2: 12:30 pm – 2:00pm	Geo 2: NRGH Videoconference – OHC, WCGH



Register on the Learning Hub:

- [Patient Safety Skills Booster – PSLs & Review Basics](#)
- [Patient Safety Skills Booster - Patient Care Quality Office 101](#)

FAQ:

1. **Do I need to attend both sessions?** Ideally yes, however we've divided the session in two parts to support those who can only attend a portion.
2. **I can't attend in person, will there be an online option?** Yes! We've booked videoconference rooms in each geography.
3. **I'm a new handler, can I attend?** We'd recommend completing [PSLS Handler training](#) prior to attending the Patient Safety Skills Booster.

Questions? Email PSLS@viha.ca.