# 

## Team Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## The Good Call Action Series is a grassroots education and action program consisting of five modules completed over five months by interdisciplinary teams across the Island. We are all focused on the same goal: improve the call experience in our local area by focusing how our team communicates!

## In Module 2, we learned:

## The process involved in on-call communication from each perspective

## How the team’s roles, skills, and workload differ

## How to identify opportunities for improvement within our sphere of control

## One thing that stood out for us:

*(Highlight something you learned from your Good Call Detective conversations)*

## What we discovered as a team:

*(Opportunities for improvement within the Good Call Team’s sphere of control)*

## What our team wants everyone else on this (unit/clinic/floor) to know:

## If you are interested in learning more, contact:

*(Insert Action Series Team members’ names and best way to contact them)*