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## The Good Call Action Series is a grassroots education and action program consisting of five modules completed over five months by interdisciplinary teams across the Island. We are all focused on the same goal: improve the call experience in our local area by focusing on how our team communicates!

## In Module 1, we learned:

## How to create awareness and engage the broader team to improve call

## How and why miscommunication happens in our work

## How to identify our core values and vision as a team

## 

## One thing that stood out for us:

*(If you’re stumped, pick out something from the learning objectives or go back to the videos and go from there!)*

## What we did as a team:

*(Share your team vision or your common values!)*

## Team Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## What our team wants everyone else on this (unit/clinic/floor) to know:

## Ways we will communicate this update:

*(Think of where information is already shared. Binder? Notice board? Email? Huddle? Nursing station?)*