

ISLAND HEALTH QUALITY SHOWCASE 2019

Location: Vancouver Island Conference Centre
Nanaimo, BC
Date: Thursday April 25, 2019
Time: 8:00 am – 4:00 pm

8:00 am – 8:45 am **Continental Breakfast & Registration**

8:50 am – 9:40 am **Opening Remarks & Welcome**

Adele Harrison & Victoria Schmid, Quality Safety and Improvement Island Health
Elder James Johnny, Snuneymuxw First Nation
Kathy MacNeil, President and CEO, Island Health
Cindy Myles, Director, Facility Engagement, Specialist Services Committee
Chad Dickie, Patient Partner

9:40 am – 10:00 am **Transition**

10:00 am – 12:00 pm **Breakout Session I**

- **Introduction to QI: Part A**

Through this 2-part interactive Quality Improvement (QI) workshop, participants will have the opportunity to learn how to apply the Model for Improvement and key QI tools. Participants should select part A and B.

Adele Harrison, Executive Medical Director, Quality, Safety and Improvement, Island Health

- **Un-Conference: Generating Improvement by Working Together**

The UnConference session will gather folks for an engaging, participant-driven experience. No PowerPoints or lecture notes needed! We'll work together to share expertise, have fun, crowd source solutions, and walk away with design thinking skills. Bring your enthusiasm, sense of humour, and willingness to try something new.

Angela Wignall, Clinical Quality Partner, Island Health

Samantha Colbourne, Consultant, Change Management, Island Health

- **Rapid Fire: Innovation**

Facilitated by Graham Payette, Corporate Director, Enterprise Architecture and Quality Engineer, Island Health

- [MyHealth Patient Portal](#)

- Dr. Eric Shafonsky, and Marcia Hein, Senior Specialist, HIM Informatics, Island Health

- [The Manning Cognitive Health Initiative: An Innovative Assessment Approach and Service Redesign in Dementia Care](#)

- Dr. Kristine Votova, Project Director, Island Health Research & Capacity Building

- Tenny King, Clinical Research RN, RJH Seniors Outpatient Clinic and the Manning Cognitive Health Initiative

- Ruth Cameron, Operational Manager, Seniors Outpatient Clinic, Geriatric Evaluation Team and Oak Bay Gorden Head Community Health Services

- [Secure Messaging and Clinical Communication Solution \(SMaCCS\) in Acute and Community Practice Settings](#)

- Sean Spina, Clinical Coordinator, Pharmacy, Island Health

- [Preparing for Disasters: Education and the BC Mobile Medical Unit](#)

- Dr. Mike Flesher and Dr. Chris Rumball

- [Island Health's Innovation Lab presents Code Hack 2019](#)

- Dawn Waterhouse, Research Business Manager, Island Health

12:00 pm – 12:45 pm **Lunch Buffet**

12:00 pm – 1:30 pm

Colloquium

- Storyboard Display and People’s vote
- Here to Help: Table displays from QI supports. Share your project ideas with others.

1:30 pm – 2:45 pm

Breakout Session II

- **Introduction to QI: Part B**
Adele Harrison, Executive Medical Director
Quality, Safety and Improvement, Island Health
- **Panel Discussion: Partnering with Patients**
In this session, participants will discuss the opportunities and challenges as we work more closely with patient patients with staff and patients.

Ryan Sidorchuk, Engagement Leader, Patient and Public Engagement, BC Patient Safety and Quality Council
Catherine Marrie, Consultant, Quality Structures, Island Health
Deborah Harver, Leader, Patient Experience, Island Health; and
Patient Partners Chad Dickie and Jeanette Pongratz-Doyle
- **Rapid Fire: Partnerships**
Facilitated by Jason Wale, Medical Director of Emergency Services, Emergency Medicine, Island Health

[Medical Assistance in Dying \(MAiD\): A Community Simulation](#)
Darin Abbey, Director, Centre for Interprofessional Clinical Simulation Learning, and
Rosanne Beuthin, CNS, End of Life, Island Health

[Relationships Matter: Collaborating to Improve Cancer Care for Vancouver Island Patients \(Island Health and BC Cancer – Victoria\)](#)
Lisa Jackson, I/Manager, 8th floor, Patient Care Centre, Royal Jubilee Hospital

[Standardizing Treatment of Early Psychosis Utilizing Protocols \(STEP UP\)](#)
Dr. Dan Boston, Medical Lead, MHSU, Island Health

2:45 pm – 3:00 pm

Transition

3:00 pm – 3:45 pm

Plenary Speaker

[Beyond a return on investment: the tangible and intangible benefits of quality improvement.](#)

Andrew Wray, Executive Director, Learning, Analytics & Strategic Initiatives,
BC Patient Safety & Quality Council

3:45 pm – 4:00 pm

Storyboard Awards & Closing Remarks

Adele Harrison and Victoria Schmid

Sessional funding is available to eligible physicians.

Accreditation/Certification Statement. The University of British Columbia Division of Continuing Professional Development (UBC CPD) is fully accredited by the Committee on Accreditation of Continuing Medical Education (CACME) to provide study credits for continuing medical education for physicians. This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and has been approved by UBC CPD for up to 5.75 MOC Section 1 Group Learning credits. This program meets the certification criteria of the College of Family Physicians of Canada and has been certified by UBC CPD for up to 5.75 Mainpro+ Group Learning credits. Each physician should claim only those credits accrued through participation in the activity. **CFPC Session ID#: 189742 - 001**